

PROCEDURES MANUAL

OF

AIRCRAFT

ACCIDENT/INCIDENT

INVESTIGATION

DIRECTORATE GENERAL OF CIVIL AVIATION

FOREWORD

In conformity with Article 26 of the Convention on International Civil Aviation, it is incumbent on every State in which an aircraft accident or incident occurs to institute an inquiry into the circumstances of the accident and incident.

The sole objective of an aircraft accident or incident investigation is the prevention of future accidents and incidents and not to apportion blame or liability. The emphasis of an aircraft accident or incident investigation is on remedial actions. An aircraft accident provides evidence of hazards or deficiencies within the aviation system. A well-conducted investigation should therefore identify all immediate and underlying causes of an accident and recommend appropriate safety actions aimed at avoiding the hazards or eliminating the deficiencies. The investigation may also reveal other hazards or deficiencies within the aviation system not directly connected with the causes of the accident.

Safety of Civil air operations in Indian territory and Indian Civil Registered aircraft operating outside Indian territory are regulated under Section 5A of the Indian Aircraft Act which provides that the Director-General of Civil Aviation or any other officer specially empowered by the Central Government may, from time to time, by order, issue directions, to any person or persons engaged in aircraft operations or using any aerodrome, in any case where the Director-General of Civil Aviation or such other officer is satisfied that for securing the safety of aircraft operations it is necessary so to do. Further the person or persons to whom such direction is issued shall comply with every such direction.

Without prejudice to the generality of the foregoing power, Indian Aircraft Rules may -

- (a) require notice to be given of any accident in such manner and by such person as may be prescribed;
- (b) apply for the purposes for such investigation, either with or without modification, the provisions of any law for the time being in force relating to the investigation of accidents;
- (c) Prohibit pending investigation access to or interference with aircraft to which an accident has occurred, and authorise any person so far as may be necessary for the purposes of an investigation to have access to examine, remove, take measures for the preservation of or otherwise deal with any such aircraft; and

- (d) authorise or require the cancellation, suspension, endorsement or, surrender of any licence or certificate granted or recognised under the Indian Aircraft Act when it appears on an investigation that the licence ought to be so dealt with, and provide for the production of any such licence for such purpose.

If any action as stated in (d) above is taken by the Director General it is in the capacity as the regulator. Investigations shall include the observations on the performance of air traffic services or navigational aids, Airworthiness of aircraft, Competency of flight crew and/or Permit holders, Competency of Approval holders or maintenance personnel, breach of the Civil Aviation Act or Regulations, Flight crew medical qualifications etc. In case an Inspector of Accident carries out the investigation he shall also ensure to determine whether performance of the functions of various wings of the Directorate General of Civil Aviation as a Regulatory Organisation was a factor.

CHAPTER 2

PURPOSE OF THE MANUAL

The purpose of this Procedure Manual for accident & incident investigation is to convey a commitment to investigate significant aircraft accidents and serious incidents and identify the role and responsibilities of the investigation authority, which is presently with the DGCA for minor accidents and serious incidents & with the Central Government for investigation of major accidents. The relationship and interaction with other Directorates of DGCA, Operators, Airports Authority of India and other civil agencies in this regard is specified. Following are the main purposes :

- Formalise notification, analysis and reporting procedures and obligations
- Formalise standard procedures for the Investigating Officers to follow when investigating any aircraft occurrence (accident/ incident)
- Provide a post-aircraft occurrence investigation system to enable to identify safety deficiencies
- Provide reference and guidance material to assist Investigating Officers in the conduct of investigations
- Detail essential resources for conducting the investigation.

This manual provides general information to assist the Inspector of Accidents, Chairman Court / Committee of Inquiry and others who may participate in aviation accident investigation. It is intended to provide guidance on the process of conducting an investigation, from initial notification to the adoption of the final report, probable cause, and recommendations. Although it includes some technical information related to investigative activities in aviation accidents, it is primarily intended to provide guidance of a procedural or administrative nature. Investigators should refer to Annex 13 of the International Civil Aviation Organization (ICAO) for procedural references and to the ICAO Manual of Aircraft Accident Investigation for technical information and examples of investigative techniques.

CHAPTER 3

DEFINITIONS

Following terms when used in this Manual have the following meaning :

Accident. An occurrence associated with the operation of an aircraft which takes place between the time any person boards the aircraft with the intention of flight until such time as all such persons have disembarked, in which:

a) a person is fatally or seriously injured as a result of:

- being in the aircraft, or
- direct contact with any part of the aircraft, including parts which have become detached from the aircraft,

or

- direct exposure to jet blast,

except when the injuries are from natural causes, self-inflicted or inflicted by other persons, or when the injuries are to stowaways hiding outside the areas normally available to the passengers and crew; or

b) the aircraft sustains damage or structural failure which:

- adversely affects the structural strength, performance or flight characteristics of the aircraft, and
- would normally require major repair or replacement of the affected component,

except for engine failure or damage, when the damage is limited to the engine, its cowlings or accessories; or for damage limited to propellers, wing tips, antennas, tires, brakes, fairings, small dents or puncture holes in the aircraft skin; or

c) the aircraft is missing or is completely inaccessible.

Accredited representative. A person designated, on the basis of his or her qualifications, for the purpose of participating in an investigation conducted by another State.

Adviser. A person appointed, on the basis of his or her qualifications, for the purpose of assisting its accredited representative in an investigation.

Aircraft. Any machine that can derive support in the atmosphere from the reactions of the air other than the reactions of the air against the earth's surface.

Causes. Actions, omissions, events, conditions, or a combination thereof, which led to the accident or incident.

Flight recorder. Any type of recorder installed in the aircraft for the purpose of complementing accident/incident investigation.

Incident. An occurrence, other than an accident, associated with the operation of an aircraft which affects or could affect the safety of operation.

Investigation. A process conducted for the purpose of accident prevention which includes the gathering and analysis of information, the drawing of conclusions, including the determination of causes and, when appropriate, the making of safety recommendations.

Inspector of Accidents. A person charged, on the basis of his or her qualifications, with the responsibility for the organization, conduct and control of an investigation under Rule 71 of the Indian Aircraft Rules 1937..

Maximum mass. Maximum certificated take-off mass.

Operator. A person, organization or enterprise engaged in or offering to engage in an aircraft operation.

Preliminary Report. The communication used for the prompt dissemination of data obtained during the early stages of the investigation.

Safety recommendation. A proposal of the accident investigation authority of the State conducting the investigation, based on information derived from the investigation, made with the intention of preventing accidents or incidents.

Serious incident. An incident involving circumstances indicating that an accident nearly occurred. List of examples of serious incidents is at Appendix 'A'

Serious injury. An injury which is sustained by a person in an accident and which:

- a) requires hospitalization for more than 48 hours, commencing within seven days from the date the injury was received; or
- b) results in a fracture of any bone (except simple fractures of fingers, toes or nose); or
- c) involves lacerations which cause severe haemorrhage, nerve, muscle or tendon damage; or
- d) involves injury to any internal organ; or
- e) involves second or third degree burns, or any burns affecting more than 5 per cent of the body surface; or

f) involves verified exposure to infectious substances or injurious radiation.

State of Design. The State having jurisdiction over the organization responsible for the type design.

State of Manufacture. The State having jurisdiction over the organization responsible for the final assembly of the aircraft.

State of Occurrence. The State in the territory of which an accident or incident occurs.

State of the Operator. The State in which the operator's principal place of business is located or, if there is no such place of business, the operator's permanent residence.

State of Registry. The State on whose register the aircraft is entered.

CHAPTER 4

REVIEW AND AMENDMENT

The Manual will be reviewed by the Director Air Safety (Hqrs.) O/O the Director General of Civil Aviation from time to time and he will be responsible for issuing the Amendments, if any, as and when he believes that any information in this manual is incorrect, inconsistent or outdated. The Statutory provisions and other related documents are as given below:

STATUTORY PROVISIONS

Statutory provisions, relating to the investigation of an aircraft accident or incident are:

1. The Aircraft Act 1934; Section 7
2. Indian Aircraft Rules 1937
 - a) Part X – Investigation of Accidents (Rules 68-77A)
 - b) Part X-A – Investigation of Incidents (Rules 77B-77D)

RELATED DOCUMENTS

Documents and reference material relating to the content of this manual are:

AIP India
Air Safety Circulars
Aeronautical Information Circulars, India
Civil Aviation Requirements of DGCA, India
ICAO Annex 13

CHAPTER 5

APPLICABILITY

The contents are applicable to aircraft registered in any other contracting State and operated pursuant to an agreement for the lease, charter or interchange of the aircraft or any similar arrangement by an operator who has his principal place of business, or, if he has no such place of business, his permanent residence in India, provided that an agreement has been reached between the government of the State of registry of the Aircraft and the Government of India in regard to transfer of functions and duties pursuant to Article 83 bis of the Chicago Convention.

The contents are not applicable to aircraft registered in India and operated pursuant to an agreement for the lease, charter or interchange of aircraft or any similar arrangement by an operator who has his principal place of business or if he has no such place of business, his permanent residence in a contracting State, provided that an agreement has been reached between the Government of India and the Government of that contracting state in regard to transfer of functions and duties pursuant to Article 83 bis of the Chicago Convention.

CHAPTER 6

NOTIFICATION

6.1 GENERAL

An aircraft accident shall be notified in accordance with the provisions of sub-rules 3, 4 & 5 of rule 68 of the Indian Aircraft Rules, 1937. The notice and information of the accident shall be sent as soon as possible by the most suitable and quickest means available by the person in command of the aircraft or if he be killed or incapacitated the owner, operator, the hirer or other persons on whose behalf he was in command of the aircraft to the

- a) Director General of Civil Aviation including the Regional Air Safety Office(s) where the Operator is based and where the location of the accident falls. and
- b) District Magistrate and the Officer Incharge of the nearest police station.

Telephone, facsimile, e-mail or the Aeronautical Fixed Telecommunication Network (AFTN) will in most cases constitute “the most suitable and quickest means available”. This information for DGCA addresses may be obtained from the DGCA Website <http://www.dgca.nic.in>. More than one means of communication may be used.

The format and the content of the accident or serious incident information should be as given in the Appendix ‘C’. As soon as it is possible to do so, the details omitted from the notification as well as other known relevant information shall be dispatched to Director General of Civil Aviation and its respective Regional Air Safety Offices.

Though the statutory responsibility of notification is as given above, yet the Regional offices of the Civil Aviation Department and ATC units of Airports Authority of India, are expected to report to the Director General of Civil Aviation, any civil aircraft accident which comes to their knowledge.

- 6.1(a)** In case a notification is received from the State conducting the investigation, on request, shall be provided with pertinent information on any organization whose activities may have directly or indirectly influenced the operation of the involved aircraft.

6.2 ACCIDENTS OR SERIOUS INCIDENTS TO AIRCRAFT REGISTERED WITH ANOTHER CONTRACTING STATE

- 6.2.1 Air Safety Directorate (Hqrs.) Office of the DGCA shall forward as soon as possible by the most suitable and quickest means available the information of the accident or serious incident to the State of Manufacture, the State of Design, State of Registry, the State of the Operator and ICAO as per Appendix 'D'. The State of the Operator shall also be requested to intimate the presence and description of dangerous goods on board the aircraft, if any.
- 6.2.2 A list of addresses of aircraft accident and incident investigation authorities can be found in the Manual of Aircraft Accident and Incident investigation, Part I – Organization and Planning (Doc 9756). A copy of the list is enclosed at the end of this Manual also for ready reference. (Appendix 'E')
- 6.2.3 The notification shall be in plain language and contain as much of the information as is readily available but its dispatch shall not be delayed due to the lack of complete information.
- 6.2.4 As soon as it is possible to do so, the details omitted from the notification as well as other known relevant information shall be dispatched to the State of Manufacture, the State of Design, State of Registry, the State of the Operator and ICAO.
- 6.2.5 In case of foreign registered aircraft, the State of Registry, State of Operator, State of Design or State of Manufacturer shall each be entitled to appoint an accredited representative to participate in the investigation. The State of Registry or the State of the Operator may appoint one or more advisers, proposed by the operator, to assist its accredited representative.
- 6.2.6 When neither the State of Registry, nor the State of the Operator appoints an accredited representative, Operator should be invited to participate, subject to the procedures of the investigation.
- 6.2.7 When neither the State of Design, nor the State of Manufacture appoint an accredited representative, organizations responsible for the type design and the final assembly of the aircraft shall be invited to participate, subject to the procedures of the investigation.
- 6.2.8 Any State, which has on request provided information, facilities or experts in conducting the investigation, shall be entitled to appoint an accredited representative to participate in the investigation. Such a State shall also be entitled to appoint one or more advisers to assist the accredited representative in the

investigation and these advisers assisting accredited representatives shall be permitted, under the accredited representatives' supervision, to participate in the investigation to the extent necessary to enable the accredited representatives to make their participation effective.

Participation in the investigation shall confer entitlement to participate in all aspects of the investigation, under the control of the Inspector of Accidents, in particular to:

- a) visit the scene of the accident;
- b) examine the wreckage;
- c) obtain witness information and suggest areas of questioning;
- d) have full access to all relevant evidence as soon as possible;
- e) receive copies of all pertinent documents;
- f) participate in read-outs of recorded media;
- g) participate in off-scene investigative activities such as component examinations, technical briefings, tests and simulations;
- h) participate in investigation progress meetings including deliberations related to analysis, findings, causes and safety recommendations; and
- i) make submissions in respect of the various elements of the investigation.

6.2.9 These accredited representatives and their advisers:

- a) shall provide all relevant information available to them; and
- b) shall not divulge information on the progress and the findings of the investigation without the express consent of the State conducting the investigation.

6.2.10 Similarly a State, which has a special interest in, an accident by virtue of fatalities or serious injuries to its citizens shall, upon making a request to do so, be permitted to appoint an expert who shall be entitled to:

- a) visit the scene of the accident;
- b) have access to the relevant factual information;
- c) participate in the identification of the victims;
- d) assist in questioning surviving passengers who are citizens of the expert's State; and
- e) receive a copy of the Final Report.

6.3 ACCIDENTS OR SERIOUS INCIDENTS TO INDIAN REGISTERED CIVIL AIRCRAFT IN THE TERRITORY OF ANOTHER CONTRACTING STATE

- 6.3.1 In case an Indian Registered Civil aircraft is involved in an accident or serious incident in the territory of another contracting State, and information/ notification of the accident/ serious incident is received from the State of Occurrence, it should be acknowledged to the State of Occurrence.
- 6.3.2 Upon receipt of the notification and as soon as possible , any relevant information available shall be provided to the State of Occurrence regarding the aircraft and flight crew involved in the accident or serious incident. Intention if any shall also be informed whether to appoint an accredited representative and if such an accredited representative is appointed, the name and contact details as well as the expected date of arrival should be provided to the State of Occurrence.

When the State conducting an investigation of an accident to an aircraft of maximum mass of over 2250 kg specifically requests, accredited representative shall be appointed for that accident.

- 6.3.3 Upon receipt of the notification and with a minimum of delay and by the most suitable and quickest means available, the State of Occurrence shall be provided with details of dangerous goods on board the aircraft.

6.4 ACCIDENTS OR SERIOUS INCIDENTS TO INDIAN REGISTERED CIVIL AIRCRAFT IN THE INDIAN TERRITORY, IN A NON-CONTRACTING STATE OR OUTSIDE THE TERRITORY OF ANY STATE

- 6.4.1 In case the location of the accident or the serious incident to an Indian Civil registered aircraft cannot definitely be established as being in the territory of any State, the investigation shall be instituted and conducted. However, the investigation in whole or part may be delegated to another State by mutual arrangement and consent.
- 6.4.2 When the accident or the serious incident to an Indian registered Civil aircraft has occurred in the territory of a non-Contracting State which does not intend to conduct an investigation in accordance with Annex 13, investigation will be carried out in cooperation with the State of Occurrence but, failing such cooperation, investigation will be carried out with such information as is available.
- 6.4.3 As a State of Registry when an investigation is being conducted under the Aircraft Rules into an accident or serious incident to Indian Civil Registered aircraft in the Indian territory or in a Non Contracting State or outside the Territory of any State notification shall be forwarded to the State of the Operator, the State of Design, the State of Manufacture and the International Civil Aviation Organization as per Annex 13.

6.4.4 When any civil aircraft other than the Indian Civil Registered aircraft is involved in any accident or serious incident in International waters and the location is nearest to the Indian Territory, all assistance shall be provided as possible. Similarly in case an Indian Civil Registered aircraft is involved in an accident or serious incident in International waters request shall be made to the State nearest to the location to provide assistance as possible.

6.4.5 In case the State conducting the investigation of an accident or an incident, requests, all the relevant information available shall be provided to that State. Information pertinent to accident or incident shall be otherwise also provided to the State conducting investigation of accident or incident.

6.4.6 PARTICIPATION BY STATE OF REGISTRY/ OPERATOR, STATE OF DESIGN OR THE STATE OF MANUFACTURE

In accordance with ICAO Annex 13, if a request is received from the State of Design or the State of Manufacture that the aircraft, its contents, and any other evidence remain undisturbed pending inspection by an accredited representative of the requesting State, all necessary steps shall be taken to comply with such request, so far as this is reasonably practicable and compatible with the proper conduct of the investigation; provided that the aircraft may be moved to the extent necessary to extricate persons, animals, mail and valuables, to prevent destruction by fire or other causes, or to eliminate any danger or obstruction to air navigation, to other transport or to the public, and provided that it does not result in undue delay in returning the aircraft to service where this is practicable.

6.5 RESPONSIBILITIES OF KEY PERSONNEL

6.5.1 Early notification is essential to initiate and organize the investigation. Initial information concerning the facts and circumstances of the occurrence will often be incomplete and erroneous. For this reason, early factual information transmitted for alerting purposes must be handled with considerable discretion. Parties notified are to be cautioned about the preliminary nature of the data.

6.5.2 Whenever an accident occurs, the Owner, Operator, Pilot-in-Command, Co-pilot of the aircraft shall take all reasonable measures to protect the evidence and to maintain safe custody of the aircraft and its contents for such a period as may be necessary for the purposes of an investigation subject to the Indian Aircraft Rules 1937. Safe custody shall include protection against further damage, access by unauthorized persons,

pilfering and deterioration.

- 6.5.3 DGCA Regional Office(s) / The Officer Incharge of Aerodromes, Airports Authority of India closest to the site of accident shall also assist in coordination with Local Police Authorities and shall take immediately all reasonable measures to protect the evidence until the arrival of the Inspector of Accidents at the scene whenever accident occurs at a place under their jurisdiction. Normally, the action taken for arranging for guarding of the wreckage include the preservation, by photographic or other means of any evidence which might be removed, effaced, lost or destroyed.
- 6.5.4 All the documents relating to the aircraft shall be segregated and sealed by the Operator and shall be handed over to DGCA Officers who shall determine the adequacy of action as deemed appropriate and may seal any other documents etc. pertinent to the investigation of the accident as any of the material could be of use to the investigating authority. The broad outlines of the records, which should be segregated and sealed immediately as soon as possible after the accident occurs are given at Appendix-B.
- 6.5.5 The assistance of civil authorities, particularly that of local police is also necessary to ensure that vital evidence is not lost. The Inspector of Accidents or any other authorised person shall co-ordinate with the police authorities/ Local Government Authorities to initiate action to extricate persons from the aircraft, to arrange for immediate first aid and medical attention, to extinguish fire and removal of the persons dead or alive from the wreckage.
- 6.5.6 The Police authorities shall ensure that the Captain and the Co-pilot are immediately subjected to medical check up for consumption of alcohol. The doctors carrying out such a medical check up shall take sample of blood, urine etc. required for detailed chemical analysis.
- 6.5.7 In the event of death of the crewmembers, complete autopsy examination of fatally injured flight crew and, subject to the particular circumstances, of fatally injured passengers and cabin attendants shall be carried out. These examinations shall be expeditious and complete. The police authorities shall ensure that the bodies are subjected to these examinations. (Refer Air Safety Circular 3 of 1984).
- 6.5.8 If appropriate the Medical examination of the surviving crew, passengers and involved aviation personnel, should be carried out by a physician,

preferably experienced in accident investigation. These examinations should be expeditious.

6.5.9 Additional Director General Medical Services (ADGMS) DGCA (Hqrs.) shall be associated in the Post Mortem(s) and he shall give the reports to the Inspector of Accidents.

NOTE 1 While rescuing the injured crewmembers, their identification and location in or around the aircraft must be carefully observed and recorded. In case the pilot and/or copilot are found dead, the necessary photographs must be taken in situ prior to the removal. The removal action should be such as to cause minimum of disturbance to the aircraft wreckage/parts and any such disturbance should be fully recorded. The location of the passengers should also be recorded immediately during rescue operation. However, removal of the injured to the nearest hospital must not be delayed for want of formalities with regard to the recording as stated above.

NOTE 2 Safe custody shall include protection against further damage, access by unauthorised persons, pilfering and deterioration. All the parts of the aircraft or relevant matter picked up from the wreckage should be preserved. The positions at which the flight data and voice recorders are found if installed on the aircraft should be recorded on a sketch.

6.5.10 If, in the course of an investigation it becomes known, or it is suspected, that an act of **unlawful interference** was involved, the Inspector of Accidents shall immediately initiate action to ensure that the **aviation security authorities i.e. BCAS** is informed who in turn shall submit the report to DGCA after carrying out their investigation on the involved aspects.

6.5.11 Typically, the operator should provide sufficient support to the Inspector of Accidents and other personnel in the initial coordination effort necessary to make arrangements for the investigation team to reach the site. Operator should also help with such important items as travel arrangements, hotels, rental cars, and on-site administrative support. Whenever possible, the team of the operator should travel with the investigation team to the accident site. It is important that the investigative process should begin as soon as possible and with the most current and accurate information.

6.5.12 In case of accident to Foreign registered aircraft, the aircraft, its contents or any parts thereof shall be released as soon as they are no longer

required in the investigation, to any person or persons duly designated by the State of Registry or the State of the Operator, as applicable. For this purpose access to the aircraft, its contents or any parts thereof shall be facilitated, provided that, if the aircraft, its contents, or any parts thereof lie in an area within which it is impracticable to grant such access, removal shall be effected to a point where access can be given.

CHAPTER 7

ORGANISATION AND CONDUCT OF THE INVESTIGATION

7.1 AIRCRAFT RULES FOR INVESTIGATION

7.1.1 RULES PERTAINING TO ACCIDENT INVESTIGATION

7.1.1.1 Rule 71 of Aircraft Rules 1937 lays down the requirements of investigation of the accidents by Inspector of Accidents appointed by Director General of Civil Aviation. Rule 74 and Rule 75 of the said Rules stipulate the modalities of investigation of air accidents by Committees and Courts of Inquiry.

7.1.1.2 These investigating authorities shall have independence in the conduct of the investigation and have unrestricted authority over its conduct. The investigation shall include:

- a) the gathering, recording and analysis of all available information on that accident or incident;
- b) if appropriate, the issuance of safety recommendations;
- c) if possible, the determination of the causes; and
- d) the completion of the final report.

When possible, the scene of the accident shall be visited, the wreckage examined and statements taken from witnesses.

7.1.1.3 On receipt of accident information & other details, the Inspector of Accidents appointed under Rule-71 of the Indian Aircraft Rules, 1937 by DGCA should immediately proceed to the site of accident to conduct the investigation. In case a Committee of inquiry under Rule-74 or the formal investigation (Court of inquiry) under Rule-75 is ordered by Government to carry out a particular accident investigation which normally takes some time to set up after the accident date, the Inspector of Accidents who had already commenced onsite investigation work shall on instructions from Committee/Courts of Inquiries shall assist the Committee or the Court as the case may be with all the relevant factual information.

7.1.1.4 A public notice that investigation into the causes of the accident is taking place may be given by the Director-General/ Central Government in such a manner as is thought fit and every such public notice shall state that any person who may desire to make representation concerning the circumstances or causes of the accident may do so in writing within the time specified in the notice.

- 7.1.1.5 The Inspector of Accidents shall make a report to the Director-General stating all relevant facts with regard to the accident and his conclusions with regard to the causes of the accident and adding any observations and recommendations which he may think fit to make with a view to preservation of life and avoidance of similar accidents in future.
- 7.1.1.6 Before acceptance by the DGCA, the Investigation report of the Inspector of Accidents shall be discussed from the technical angle at the DGCA Headquarters (Air Safety Directorate). Formal review of the accuracy of all the factual material obtained during the investigation shall be carried out. At this stage if any problem regarding investigation issues is there should be resolved or at least addressed to the Inspector of Accidents.
- 7.1.1.7 The Director-General shall forward the report of the Inspector of Accidents to the Central Government with such comments as the Director General may think fit to make and the Central Government may, at its discretion, make the whole or part of any such report public in such manner as it may consider fit.
- 7.1.1.8 The Committee of Inquiry shall make a report to the Central Government stating all relevant facts with regard to the accident and its conclusions with regard to the causes of the accident, and adding any observation and recommendation which it may think fit to make with a view to preservation of life and avoidance of similar accidents in future. The Central Government may cause the whole or part of any such report of the Committee of Inquiry to be made public in such manner as it may think fit.
- 7.1.1.9 The Court shall make a report to the Central Government stating its findings as to the causes of the accident and the circumstances thereof and adding any observations and recommendations which the Court thinks fit to make with a view to the preservation of life and avoidance of similar accidents in future, including, a recommendation for the cancellation, suspension or endorsement of any licence or certificate issued under these rules.
- 7.1.1.10 Any judicial or administrative proceedings to apportion blame or liability should be separate from these investigations.

7.1.2 RULES PERTAINING TO INCIDENT INVESTIGATION

- 7.1.2.1 The Director-General may order the investigation of any serious incident involving an aircraft or a person associated with the maintenance and operation of aircraft, or both, and may, by general or special order, appoint a competent and duly qualified person having experience in aviation

accident/incident investigation as Inquiry Officer for the purpose of carrying out such investigation.

7.1.2.2 The Inquiry Officer shall make a report to the Director-General stating all relevant facts with regard to the incident and his conclusions with regard to the causes of the incident and adding any observations and recommendations which he may think fit to make with a view to avoidance of similar incidents in future.

7.1.2.3 The Director-General shall forward the report of the Inquiry Officer to the Central Government with such comments as the Director-General may think fit to make and the Central Government may, at its discretion, make the whole or part of any such report public in such a manner as it may consider fit.

7.2 POWERS

7.2.1 The investigation of aircraft accidents and incidents has to be strictly objective and totally impartial and must also be perceived to be so. The Aircraft Rules empowers an investigating personnel to withstand political or other interference or pressure.

7.2.2 Rule 72 of the Aircraft Rules, empowers the Inspector of Accident and Committee of Inquiry :

- (a) by summons under his hand to require the attendance of any person whom he thinks fit to call before him and examine for such purpose and to require answers or returns to any inquiries he thinks fit to make;
- (b) to require any such person to make and to sign a declaration regarding the true nature of the statements made by him;
- (c) to require and enforce the production of all books, paper, documents and articles which he may consider necessary for the investigation, and to retain any such books, papers, documents and articles until completion of the investigation; and
- (d) to have access to and examine any aircraft involved in the accident, the place where the accident occurred or any other place, the entry upon and examination of which appears to the Inspector necessary for the purpose of the investigation.

7.2.3 The Court of Inquiry investigating into the causes of the accident shall have, for the purpose of the investigation, all the powers of a Civil Court

under the Code of Civil Procedure, 1908 and without prejudice to these powers the Court may:-

- (a) enter and inspect, or authorise any person to enter and inspect, any place or building, the entry or inspection whereof appears to the Court requisite for the purposes of the investigation; and
- (b) enforce the attendance of witnesses and compel the production of documents and material objects; and every person required by the Court to furnish any information shall be deemed to be legally bound to do so within the meaning of section 176 of the Indian Penal Code.

7.2.4 Any judicial or administrative proceedings to apportion blame or liability should be separate from these investigations.

CHAPTER 8

SIZE AND SCOPE OF THE INVESTIGATION

When a large transport aircraft meets with an accident, and the accident is ordered to be investigated under Rule 74 or 75 of the Indian Aircraft Rules 1937 i.e. by Committee or Court of Inquiry a substantial team of investigators, set up in specialised groups, will usually be necessary to cover all aspects. In the case of an accident involving smaller aircraft, the effort in terms of manpower required for the investigation is proportionately smaller. Even so, the degree of individual effort and diligence in determining and recording the facts has to be of the same high standard as for a large aircraft.

8.1 GROUP INVESTIGATION

Depending on the size & complexity of the investigation, nature of accident and investigation skills available, Director Air Safety, DGCA (Hqrs.) may constitute appropriate groups from the following after obtaining information from site and analysing the preliminary information and evidences on the accident.

- a) Operations Group – to develop all facts concerning the history of flight and flight crew activity in the final phases of flight, during an after the accident.
- b) Weather Group – to collect and compile all factual meteorological data pertinent to accident.
- c) Air Traffic Services Group – to review ATC unit records and to determine operating status of navigational aids, communication equipment, radar, transponder equipment, computers etc.
- d) Witness Statement Group – to contact and interview all persons who may have seen or heard some portion of flight or have knowledge of the flight or weather conditions at the time of accident.
- e) Flight Recorder Group – to locate and secure the flight recorders carried on the aircraft and prepare their readouts.
- f) Structures Group – to locate and identify aircraft components and parts, prepare wreckage distribution chart and investigate airframe and flight controls.
- g) Powerplant Group – to investigate engines(s) including fuel and oil systems, propeller(s) and engine and powerplant controls.
- h) Systems Group – to examine all aircraft systems namely hydraulics, pneumatics, electrical, radio communication, navigational, air-conditioning and pressurisation etc.
- i) Maintenance Records Group – to review all maintenance records to ascertain maintenance history of the aircraft in respect of adequacy of inspections, malfunctions that might be related to the occurrence.

- j) Human Factors Group – to investigate aero-medical and crash injury aspect of the investigation.
- k) Evacuation, Search, Rescue and Fire Fighting Group – to investigate the circumstances of evacuation, search and rescue and performance of ground fire fighting services.

The groups so constituted would assist Inspector of Accidents appointed under Rule-71 of Aircraft Rules and render their report on involved aspects in writing to him including the evidences in original. The final investigation report shall be submitted by the Inspector of Accidents taking into consideration the reports of the various groups assisting him in the investigation. During the investigation there would be continuous liaison between the Inspector of Accidents and group leader(s).

CHAPTER 9

ON SITE INVESTIGATION

9.1 AIM OF ON-SITE INVESTIGATION

The aim of the on-site investigation is to collect as much evidence as possible before the wreckage has been disturbed. Sometimes the time available for an on-site investigation may be limited by factors outside the control of Investigation Personnel, such as weather, or a hazardous location. You should concentrate on collecting relevant evidence rather than trying to analyse the occurrence on-site.

9.2 ON ARRIVAL AT THE SITE

The Inspector of Accidents/ Investigating Personnel must complete the following immediately on arrival at the site:

- 9.2.1 Check with the Police whether there has been any disturbance of the wreckage during any rescue operations and record the extent of the disturbance.
- 9.2.2 You may require that the site is not disturbed by persons such as the land owner, aerodrome owner or local authority agencies. Pursuant to the Indian Aircraft Rules 1937, it is however an offence for a person to hinder, or prevent, access by an authorised person to a place to which access is necessary. You need to be mindful of the normal functional use of the occurrence site.
- 9.2.3 Review arrangements for guarding the site and impress on any guards the importance of their duties, in order to:
 - Prevent disturbance of the wreckage
 - Protect and preserve, where possible, any impact marks made by the aircraft
 - Admit only those persons or vehicles authorised.

9.3 PRECAUTIONARY MEASURES

Observe the following precautionary measures:

- 9.3.1 If the site has been attended by emergency services any fire has probably been extinguished. As long as there is fuel in the wreckage and ignition sources for example, batteries precautions must be taken to prevent an outbreak of fire. In particular you should check that electrical power is not still applied to any system which could cause a hazard to personnel for example, radiation from a radar

transmitter. Fire appliances should be kept at hand as long as the risk remains. If residual fuel has to be drained from the aircraft as a precautionary measure, the quantity removed and from which tank(s) it was removed must be recorded.

9.3.2 During subsequent examination of the wreckage beware of causing further fire/explosion hazard by rupturing any system component for example, oxygen supply lines. Other hazards, which may be present at the site, particularly after a fire has occurred, are associated with the following:

- Inflated tyres
- Compressed springs
- Hydraulics/pneumatics
- Oleos
- Igniters
- Oxygen systems fixed and portable
- Fire extinguishers
- Evacuation chutes
- Flares
- Life rafts and jackets
- Composite materials.

9.3.3 Dangerous cargo may have been in the aircraft. This may be confirmed by the aircraft operator. In this case examination of the wreckage must not commence until there is confirmation by an expert that the site is safe for personnel to work in. This applies particularly to radioactive or biological cargo. Remember that fire or impact may have damaged protective packaging of dangerous cargo thus rendering them most hazardous and difficult to recognise, especially if labelling has been destroyed or has come off.

9.4 INITIAL SURVEY OF THE SITE

9.4.1 The primary considerations at this time are to establish:

- A probable flight path
- Impact angle
- Impact speeds
- Whether or not the aircraft was under control
- Whether structural failure occurred prior to impact.

9.4.2 A check that all of the major components of the aircraft, particularly the extremities, are present at the accident site will provide a good indication (though not a completely reliable one) of whether or not structural failure contributed to

the occurrence. You should be aware that items of wreckage may be submerged, buried or otherwise concealed.

9.4.3 Proceed as follows when carrying out the initial survey:

9.4.3.1 After discussions with the police (or other local authority in charge) carry out a preliminary survey. Do not attempt a detailed examination at this stage. The aim is to obtain as complete and clear a picture as possible of the circumstances under which the accident occurred.

9.4.3.2 Establish the point of initial contact with the ground or other objects and then follow the subsequent path of the aircraft by searching for marks or scars on the ground, on buildings, trees, shrubs, rocks, etc.

9.4.3.3 Take into account the general state of the wreckage including location of items of wreckage, contents of the aircraft and location of survivors and bodies. The wreckage itself should not be moved or disturbed.

9.4.4 The impressions gained during the general survey of the wreckage and the knowledge gained of the terrain will assist in planning further investigation and assessing priorities in the work to be undertaken.

9.5 SITE RECORDS

All physical evidence and deductions made for various aspects from the wreckage/aircraft must be recorded. This would be most useful during later analysis of the occurrence. Additionally, a pocket-sized notebook will be convenient for recording details at the accident site. This should be retained for later reference.

9.6 ACCIDENT LOCATION

9.6.1 Determine and record the precise location of the accident site. This can be a problem in remote, rugged terrain where ground features are scarce. A Global Positioning System (GPS) receiver would be useful for this purpose.

9.6.2 Determine the site elevation and significant terrain gradient as both may be relevant to the accident. A surveyor may later be engaged to provide this information if it cannot be determined from maps and other sources.

9.7 EVIDENCE

9.7.1 Review the arrangements for guarding the site when making the preliminary survey of the entire accident scene. Use this opportunity to re-emphasise to all

concerned that the pieces of wreckage must not be moved or disturbed. Since the preservation of impact marks is very important, careful note should be made of all ground marks so that guard arrangements may be amended where necessary to provide additional security.

9.7.2 Ensure that all aspects of the wreckage trail are preserved until they have been photographed and their description and location have been recorded. This includes such items as marks and scars upon trees or rocks, location of pieces of wreckage, and location of bodies or human remains.

9.7.3 Ensure that flight recorders are immediately retrieved and kept in safe custody for analysis purposes.

9.8 PRESERVATION OF EVIDENCE

9.8.1 In carrying out an occurrence investigation, officers will be required to handle various articles, which may be required as evidence (in the form of exhibits) in various proceedings. These articles may consist of documents or aircraft components or material. You must, therefore:

- Ensure that the integrity of these potential exhibits is preserved.
- As a general rule, handle evidence as little as possible.
- Retain the item as closely as possible in its original condition.
- Make immediate arrangements for appropriate preservation and safe storage. This may include oiling, greasing, wrapping or sealing.

Note: Investigators collecting parts should not attempt to match fracture surfaces together, because of the damage that can be caused to those surfaces.

9.9 COLLECTION AND HANDLING OF FLUID SAMPLES AS EVIDENCE

9.9.1 Fuel and other fluid samples require special consideration. If there is any likelihood of the fluid samples being required as evidence, they should be obtained in accordance with the following procedures:

9.9.1.1 If possible, three samples should be taken in the presence of the person giving permission.

9.9.1.2 Each sample should, if possible, be placed in an identical sample bottle.

9.9.1.3 The sample bottles should then be security sealed.

9.9.1.4 Each bottle should be marked with the source, date, time and place of the taking of the sample and should be signed by the officer concerned.

9.9.1.5 The three sample bottles should then be distributed as follows:

- One to the owner or, with the owner's permission, an agent, pilot in command or the person responsible for the maintenance
- One for analysis
- One to be retained as a control.

If it is not possible to comply with the above conditions, try to obtain a sample in the best way the circumstances allow.

9.10 RELEASE OF WRECKAGE :

There should be no pressure to release all of the on-scene wreckage. Often it is better to arrange for wreckage removal and storage and to retain control of the wreckage in case there is a need to examine it later.

9.10.1 When on-site investigation has been completed the aircraft wreckage should be handed over to the owner or their representative so that salvage/clean-up operations can commence. It is essential to obtain a receipt for the evidence. You must record the movement of that evidence.

9.10.2 In case of an occurrence to an aircraft registered in other contracting State, the aircraft, its contents or any parts thereof shall be released by Director Air Safety, DGCA (Hqrs.) as soon as they are no longer required in the investigation, to any person or persons duly designated by the State of Registry or the State of the Operator, as applicable.

9.10.3 For this purpose access to the aircraft, its contents or any parts thereof, shall be facilitated provided that, if the aircraft, its contents, or any parts thereof lie in an area within which it is impracticable to grant such access, removal shall be effected to a point where access can be given.

9.11 PERSONAL EFFECTS

Record the position of personal effects found at the site of an occurrence. Hand them to police, obtaining a receipt for significant items, when no longer required for the investigation and make a record of this.

9.12 ALLOCATION OF TASKS

After the initial survey in case groups have been formed for investigation purposes, the Inspector of Accidents/ Chairman Court/ Committee of Inquiry assigns the investigation tasks to the members of the team(s), having regard to their special qualifications and to the initial assessment of the priorities of gathering factual information relating to the accident. The importance of timely discussion with other groups when key evidence is discovered should be emphasised. Additionally, regular meetings of the groups should be held to review the progress of work and to permit a free interchange of ideas and information by group members. Investigators will often be working in unpleasant conditions, and the group leaders should impose realistic targets for individual members. All investigators should be permitted reasonable rest periods.

9.13 PHOTOGRAPHS

Take photographs as soon as possible after the occurrence and before the wreckage is moved or disturbed. Where bodies are present, photographs are desirable before removal. Photograph impact marks as a first priority, preferably during the initial walk-through of the site, as these may be obliterated by later activity at the accident site. Good photographs furnish the best possible record of an occurrence site. Since many photographs will be taken, it is essential that they are labeled and indexed in some way to assist later analysis. A simple title-board written with a felt pen and sheet of paper can be used to identify close-up photographs. Note that some recent cameras provide the facility not only to date/time-stamp each photo, but to also digitally enter a caption. Photographs should cover general views of the scene from four directions and also back along the wreckage trail to the first point of contact. A good coverage of the wreckage in the condition in which it is found and before it is disturbed is essential. Record the location and direction of each photograph, paying particular attention to the following:

- Engine(s), before anything is moved, showing details of condition and damage from all angles, to include:
 - Engine control lever positions at the engines
 - Engine components, and accessories
 - Engine instrument readings and positions of control levers and switches.

Note: While important, these indications and settings are easily affected by forces of the crash and are not always conclusive indications of positions at the time of impact.

- Instrument settings and readings
- Position of controls in the cockpit
- Radio settings
- Autopilot setting
- Fuel selectors
- Switch positions
- Undercarriage and flap selector positions
- Engine control lever positions
- Position of flap jacks, undercarriage jacks, latches
- Control surface positions
- Trim tab settings
- Suspicious breakages or bends
- Propeller/rotor blades showing pitch positions
- Fire damage
- Impact marks
- Seats and seat belts.

Consider also any photographs or video imagery taken by witnesses.

9.14 WRECKAGE

9.14.1 WRECKAGE DISTRIBUTION CHART

After you have made your initial study of the general scene of the accident and taken photographs, your first step in the actual investigation is usually that of plotting the distribution of the wreckage from a convenient datum. This task must be carried out carefully and accurately, as the study of the completed chart may later suggest possible failure patterns or sequences. You will refer to it frequently during the investigation and it will supplement your written report. In most accidents the chart should record the following:

- Locations of all major components, parts and accessories
- Locations at which any accident victims were found
- The initial contact markings and other ground markings, with suitable reference to identify the part of the aircraft or component responsible for the marking
- If terrain features appear to have a bearing on the accident or on the type or extent of structural damage they too should be noted
- Pertinent dimensions, descriptive notes and also the locations from which photographs were taken add to the completeness of the chart.

9.14.2 EXAMINATION OF IMPACT MARKS AND DEBRIS

Determine which part of the aircraft impacted first. This can usually be done by locating the marks of the first impact of the aircraft, and examining the distribution of the wreckage. The path of the aircraft may be deduced by careful examination of ground marks or scars on trees, etc. Wing tips, propellers or landing gear leave telltale marks or torn-off parts at points of contact with fixed objects. Ground scars used in conjunction with height of broken trees will assist in establishing angle, attitude and speed at impact. From these marks it is usually possible to form a preliminary mental picture of :

- The direction, angle and speed of descent
- Whether it was a controlled or uncontrolled descent
- Whether the engines were under power at the time of impact
- Whether the aircraft was structurally intact at the point of first impact.

9.14.3 WRECKAGE IN THE WATER

Investigation at times may involve an aircraft which has ended up in water. Recovery may be expensive and time-consuming and this has to be weighed up with the likely benefit to be achieved. Wreckage in salt water can deteriorate quickly, particularly magnesium and, to a lesser extent, aluminum parts. As this process accelerates on exposure to air, wreckage collected from salt water must be washed thoroughly with fresh water as soon as it is raised. Further preservation action will be required for any components that must be subjected to metallurgical examination. Water-displacing fluid, oil or inhibited lanolin may be used as an interim preservative solution. Components such as CVR and flight-data recorders should not be dried but kept in fresh water until a specialist can assume responsibility.

9.15 OPERATIONS INVESTIGATION

9.15.1 OVERVIEW OF OPERATIONS INVESTIGATION

The Operations Investigation is concerned with facts relating to the history of the flight and to the activity of the flight crew before and during the occurrence. The major areas involved in the Operations Investigation are:

- Crew histories
- Flight planning
- Weight and balance
- Weather
- Air traffic services
- Communications

- Navigation
- Aerodrome facilities
- Aircraft performance
- Compliance with relevant instructions
- Examining witness statements
- Determination of final flight path
- Sequence of flight.

There is a close link between the work in the Operations Investigation and that in other investigation areas — for instance, the flight path of the aircraft as constructed from air traffic control and witness statements should be compared with that derived from flight recorders. Such corroboration, whenever possible, constitutes one of the principles of a properly executed investigation, namely, cross-checking the validity of information from one source against information on the same subject from a different source.

9.15.2 CREW HISTORIES

A study of all the facts pertaining to the crew forms an important part of both the Operations and Human Factors investigations. Because these two aspects are closely related, a high degree of coordination in the collection and evaluation of the relevant facts is required to achieve the best possible use of the information collected. The crew histories should cover their overall experience, their activities, especially during the 72 hours prior to the occurrence, and their behaviour during the events leading up to the occurrence.

9.15.3 FLIGHT PLANNING

A flight plan may have been prepared and filed with air traffic services. This will provide the data such as the route, cruising altitudes and timings. It may also provide fuel load and fuel consumption etc, which may need to be examined in detail and correlated to the actual flight path. Commercial operators often have flight planning sections, which prepare all flight plans, and will have a copy of the flight plan even if one is not available in the aircraft. In the case of occurrences involving navigation factors or fuel consumption questions, it may be necessary to check flight plans and navigation logs to ensure that the data from which the flight plans were derived were relevant to the particular circumstances of the intended flight, such as weather, aircraft type and model, cruising altitude etc. In the case of light aircraft operated on private and training flights, it will be useful to ascertain the crew's intentions regarding the flight and any manoeuvres planned.

9.15.4 WEIGHT AND BALANCE

A weight and balance sheet based on the planned flight may have been prepared. Commercial flights generally use a standard form for these calculations. In the case of light aircraft, a weight and balance sheet is rarely prepared. Since weight, balance and load are critical factors that affect aircraft stability and control, especially in light aircraft, considerable effort should be made to deduce the most probable weight of the aircraft at the time of the occurrence, having regard to the flight time since take-off. It will be necessary to check flight manual load data sheets, fuel records, freight and passenger documentation to arrive at a final estimate. Elevator trim settings may give a clue to the centre of gravity at the time of the occurrence.

9.15.5 WEATHER

Weather conditions at the time of the occurrence may be obtained from actual observations or by a post-flight analysis requested from the Indian Meteorological Department.

9.15.6 AIR TRAFFIC SERVICES

Circumstances of an occurrence may require that an operations or air traffic specialist be included to investigate these aspects of an occurrence. This person is responsible for establishing, recording and verifying the accuracy of all information relevant to Air Traffic Services in connection with the flight. These include the following:

- Relevant AIPs
- NOTAM
- Aeronautical Information Circulars (AICs)
- Flight plan
- Flight plan and departure messages
- Various progress strips
- R/T transcripts
- Radar plots
- Manual of Air Traffic Services (MATS)
- ATS procedures
- ATS software.

The various functions exercised by Air Traffic Services such as ground movement control, departure control, area control, approach control and aerodrome control may enable to trace the progress of the flight from the planning stage up to the occurrence.

9.15.7 COMMUNICATIONS

Communications between aircraft and ATS are normally recorded. ATS tapes relevant to the accident are to be removed and sealed immediately. Since the tapes are recycled every 30 days, an immediate request must be made to ATS if access to them is required.

9.15.8 NAVIGATION

The navigational equipment carried in the aircraft should be checked against the aircraft records and the remains of the navigational equipment recovered from the wreckage. The serviceability and performance of navigation aids which may have been in use should be checked. This may include comments from other users. The possibility of use of Global Positioning System (GPS) must also be considered. The adequacy of current maps and charts and the currency of the charts used in the aircraft should be checked.

9.15.9 AERODROME FACILITIES

The status of aerodrome facilities used by the aircraft may have to be examined and verified. Assistance of an Aerodrome Personnel in this part of the investigation should be taken as this is his/her area of expertise.

9.15.10 AIRCRAFT PERFORMANCE

The basic source of information concerning aircraft performance is the Flight Manual/Operations Manual, the amendment status of which is important. While this information will prove to be adequate for normal investigation purposes in most cases, it may be necessary, in some instances, to examine the data from which the Flight Manual performance is determined, to establish its validity to the particular circumstances of the occurrence. This will require consultation with the manufacturer.

9.15.11 COMPLIANCE WITH INSTRUCTIONS

A necessary part of the operational investigation is to establish whether particular directives were complied with. The directives should also be examined to establish whether, in the light of the accident, they were proper and adequate for ensuring safety of operations, and whether they were presented in a format easily understood. In examining these matters it is important to distinguish what material has mandatory effect and what is advisory. The directives may have many different forms including the following:

- Flight Manual
- Operations Manual
- NOTAM
- Aeronautical Information Publications (AIP)
- Aeronautical Information Circulars
- Aircraft Manufacturer's Notices
- Airworthiness Directives
- Maintenance Control Manual
- Maintenance System.

9.15.12 STATEMENTS OF WITNESSES

Witness Statements may be used in conjunction with evidence obtained from other sources of operational information. You may then have to go back to witnesses to resolve discrepancies. When statements from witnesses' conflict with each other and with evidence obtained from other sources, you may need to re-interview the witness in question to try to resolve the discrepancies.

9.15.13 DETERMINING THE FINAL FLIGHT PATH

The reconstruction of the last stage of the flight, that is, the accident phase, necessitates close cooperation between the various groups or individuals involved in the investigation. If a separate group has been set up for Operations Investigation, this becomes its primary concern. The intention should be to build up a complete picture of the final events as they occurred, in proper sequence, and to evaluate their interrelationships. The period of time to be covered will depend on the circumstances. Generally, the period should commence when the flight departs from normal (safe) operation and should terminate when the inevitability of the accident is indisputably apparent. This may or may not always be the point of impact — for example, in the case of an in-flight break-up.

9.15.14 SEQUENCE OF FLIGHT

Although the investigation will focus on the occurrence, it is usually desirable to discuss the development of the entire sequence of the flight.

9.16 FLIGHT RECORDERS

The term 'Flight Recorders' encompasses three separate and distinct types of airborne recorders: the Flight Data Recorder (FDR), the Cockpit Voice Recorder (CVR) and Quick Access Recorder (QAR).

9.16.1 RECORDER TYPES

9.16.1.1 FLIGHT DATA RECORDER

The FDR, often referred to as the 'flight recorder', or Digital Flight Data Recorder (DFDR), is a system for recording the values of defined basic flight parameters in relation to a time base. The number of parameters recorded varies from aircraft type to aircraft type. The parameters recorded for a particular aircraft can be obtained from the operator. The digital recorders in use in the majority of aircraft have a limited recording cycle of 25 (operating) hours. If they are required for investigation, prompt action is required to ensure their removal from the aircraft. Although FDRs are built to withstand rough handling, including shock, immersion in water and fire, and are internally shielded, they should be handled with care until they are handed over for analysis by specialist. No attempt should be made to open them or apply electrical power to any cables or sockets. Keep them away from any radiation (radar source) or strong magnetic fields.

9.16.1.2 COCKPIT VOICE RECORDER

The CVR is a system for recording cockpit crew conversations (and ambient noises) via a multi-directional microphone, the cockpit intercommunications system, the Public Address system and radio-telephone (R/T) communications.

9.16.1.3 QUICK ACCESS RECORDER

The QAR, or Flight Data Acquisition Unit, is a recorder installed in some aircraft which uses the same information sources as the impact-protected DFDR.

9.16.1.4 AIR TRAFFIC SERVICE RECORDINGS

Communications with Air Traffic Services are normally recorded and may be made available provided the tapes are requested before they are recycled through the system (after 30 days). If an opportunity to listen to a communications tape is made available, the Inspector should not only listen to any spoken words but also listen to background noises. While background noises are often difficult to discern, different sounds — for example, stall warning, undercarriage warning, horn or fire warning bells — may be heard. Other sources of communications evidence should not be overlooked although some may not be recorded. Other aircraft on the frequency and ground stations monitoring it may be useful. When appropriate, communications on the operator's communication network should also be investigated. Continuous recordings are made of communications on ATS frequencies as well as radar data. These tapes are re-used after a period. This period, usually 15 to 30 days, is to ensure that they are available for any

investigations. For Radar tapes ATS needs to be advised as soon as possible, so that relevant tapes can be removed from circulation.

- 9.16.1.5 During the investigation, effective use shall be made of flight recorders. Read out of the Flight Recorders, if installed, should be prepared and the correlation of both the recorders be carried out. Arrangement for readout shall be carried out with the assistance of Office of the DAS (Hqrs.) without any delay. In the event adequate facilities to read out the flight recorders are not available in India, facilities made available by other States should be used, giving consideration to the following:
- a) the capabilities of the read-out facility;
 - b) the timeliness of the read-out; and
 - c) the location of the read-out facility.

If required the Read-outs of flight recorder recordings should be carried out in coordination with the Judicial Authorities.

- 9.16.1.6 When an aircraft involved in an accident or a serious incident lands in Indian Territory and the State conducting the investigation, requests that that State shall be provided with the flight recorder records and, if necessary, the associated flight recorders.

9.16.1.7 DISCLOSURE OF RECORDS :

Following records shall not be made available for purposes other than accident or incident investigation:

- a) all statements taken from persons by the investigation authorities in the course of their investigation;
- b) all communications between persons having been involved in the operation of the aircraft;
- c) medical or private information regarding persons involved in the accident.
- d) cockpit voice recordings and transcripts from such recordings; and
- e) opinions expressed in the analysis of information, including flight recorders information.

These records shall be included in the final report or its appendices only when pertinent to the analysis of the accident or incident. Parts of the records not relevant to the analysis shall not be disclosed.

9.17 STRUCTURAL INVESTIGATION

9.17.1 OVERVIEW OF AIRCRAFT STRUCTURE INVESTIGATION

The aircraft structure investigation concentrates on the airframe, including primary and secondary structure, lift and control surfaces. When investigating an accident caused by structural failure of the airframe or system, study the wreckage and evaluate separated components and fractured surfaces. Failure of the airframe structure, fittings, attachments, and other components are sometimes obscured by the ensuing accident. However, these may have been the primary cause of in-flight disintegration or ground impact in an out-of-control situation. Knowledge of the history of the flight, prevailing weather conditions, aircraft behaviour, and the probable type of air loads sustained during flight manoeuvres will assist in determining failure areas.

9.17.2 RECONSTRUCTION OF WRECKAGE

Reconstruction is employed for specific components such as a wing panel, tail surface or control system, although in some instances it has been necessary to reconstruct almost all major components. Reconstruction is performed in two stages:

- Stage 1 Identify the various pieces and arrange them in their relative positions
- Stage 2 Examine in detail the damage to each piece, and establish the relationship of this damage to the damage on adjacent or associated pieces.

The latter is the chief purpose of reconstruction

9.17.2.1 PRELIMINARIES

Before commencing reconstruction work,

1. Photograph the entire site and wreckage.
2. Complete the wreckage distribution chart.
3. Inspect and make notes on the manner in which the various pieces were first found, by walking around the site.

9.17.2.2 IDENTIFICATION OF PIECES

The difficulty in reconstructing a component, such as a wing, lies in identifying the various pieces of wreckage. If the wing has broken up into a few large pieces, the task is relatively simple. If, on the other hand, the wing has broken into a

number of small pieces as a result of high impact speed, reconstruction can be extremely difficult. The most positive means of identification are:

- Part numbers which are stamped on most aircraft parts, which can be checked against the aircraft parts catalogue
- Colouring (either paint or primer)
- Type of material and construction
- External markings
- Rivet or screw size and spacing.

9.17.2.3 RECONSTRUCTION ON-SITE

Collect parts from the suspected area, identify them and then arrange them on the ground in their relative positions. Lay out major components such as the wing, tail and fuselage in plan form for ease of later examination. Note, however, that if the suspected area is at the junction of the major components, these areas are sometimes reconstructed separately. For ease of examination, lay out individual cable runs with their associated bell cranks, idlers and quadrants separately. If significant markings are found on any of these latter items, corresponding markings must be sought out in the relative positions in the wing, fuselage etc.

9.18 EXAMINATION OF THE AIRCRAFT STRUCTURE

Specific components or items may require additional examination and the same be got examined at appropriate Laboratories of National Aeronautical Lab, Bangalore or Directorate of Research & Development of DGCA or other approved facilities. When carrying out a detailed examination of an aircraft's structure, specialists should be consulted for:

- Properties of metals and fracture analysis - Materials Evaluation Facility specialists
- Basic causes and contributing factors associated with in-flight structural failures of major components - Engineering Specialists
- Specific evidence that can be obtained by studying the scores, smears, indentations and other markings, both at the impact site and on aircraft parts -. Engineering Specialists

9.18.1 AIRFRAME

The first priority during the preliminary examination at the accident site is to determine if a structural failure occurred before impact. To do this, the first step is to separate impact damage from in-flight structural failure damage. Valuable information can be gathered from a study of the various smears and scores found

on different parts of the wreckage. Where possible, study these before the wreckage is disturbed, since movement of the wreckage may destroy clues or create misleading ones.

9.18.2 MAINPLANES, FUSELAGE AND TAIL UNIT

One of the primary aims when examining the structure is to determine whether there is evidence that any part of the structure was not in its correct relative position at the time of impact. Components such as cables, pulleys, hinges and tab mechanisms must be examined to determine whether the failure of any of these items was caused by wear, inadequate maintenance or impact.

9.18.3 UNDERCARRIAGE

Examine the selector, link mechanism, up and down locks and position of the operating jacks or actuating cylinders to ascertain whether the undercarriage was up or down. If the gear had failed or separated, note the direction of the force which caused the failure or separation.

9.19 **POWER PLANT INVESTIGATION**

9.19.1 OVERVIEW OF POWERPLANT INVESTIGATION

The failure or malfunction of one or more power plants may be the cause of an occurrence. For this reason it is essential that a careful examination of the power plants and their associated components be made to determine whether they are involved as a causal or predominant factor in the particular occurrence under investigation. The purpose of powerplant investigation and analysis is to determine:

- The condition of the engine at the time of impact
- The engine power or thrust at the time of impact or failure
- The sequence of failure and cause of any engine malfunction or failure.

The powerplant investigation should include a carefully detailed documentation of all evidence, to include:

- A comprehensive survey of the impact site and extent of wreckage distribution,
- length and depth of ground impact scars and craters,
- consistency and hardness of the terrain, and

- the slope of the impact area.

This information will already have been recorded during the initial site inspection. Any additional details that the power plant investigation turns up should be added as overlays to the original site plan and wreckage-distribution chart, and later copied to the original. An inventory of the engine(s) to ensure that all engine parts, components, and accessories are accounted for and aligned with each respective engine.

9.19.2 PROCEDURE FOR EXAMINING ENGINE COMPONENTS AND SYSTEMS

Follow this procedure when examining various engine components and systems.

- Check the original Site Plan and Wreckage Distribution Chart for the geographical location and scatter pattern of all engine, parts and accessories, and correct where necessary.
- Note the identity and location of any part that may be moved (or removed from the crash site for any reason), altered, or affected by rescue, salvage, or weather conditions.
- Note in particular:
 - Evidence of case penetration
 - Burn-through damage
 - Ruptured fuel or oil lines
 - Loose fittings
 - Any items that are suspected to be of foreign origin.
- Collect any fuel, oil, and hydraulic fluid samples to minimise post-impact contamination or loss of the limited quantities that may remain.

Note: Where powerplant failure occurs and fuel contamination is a suspected cause, not only should samples of fuel be obtained from the aircraft system, but an immediate investigation should be made of the fuel servicing and storage facilities at the last refuelling point.

- Examine the fuel system, including:
 - All filters, screens and pumps
 - Check tanks and cells
 - Fuel lines and valves.
- Examine propeller(s) for:

- Impact damage and overall condition
- Evaluate broken blades to determine the reason for failure that is, impact, overspeed, malfunction, or fatigue breakage. Blade angle is a function of power being delivered by the engine. Therefore, blade angle may be one method that can be used to establish engine power or thrust. As a rule, propellers under high power at impact can be expected to bend or curl forward at the tips, while under low power, the blades should curl rearward at the tips. Windmilling or stationary blades should be bent rearward.

9.20 SYSTEMS INVESTIGATION

9.20.1 OVERVIEW OF SYSTEMS INVESTIGATION

Systems Investigation covers investigating and reporting on:

- Hydraulics
- Electrics and electro-pneumatics
- Vacuum
- Pressurisation and air conditioning
- Ice and rain protection
- Instruments
- Air data computer
- Flight director
- Stall warning
- Radio and navigation systems
- Autopilot
- Fire detection system
- Oxygen system.

There is inevitably a degree of overlap with systems covered under sections relating to structures and power plants. The technical information necessary to enable a detailed analysis of individual aircraft systems/components should be obtained from the Manufacturer/ Operator.

9.20.2 INVESTIGATING AIRCRAFT SYSTEMS

Each aircraft system must be accorded the same degree of importance regardless of the circumstances of the occurrence. There is no way to determine adequately the relationship of any system to the general area without a thorough examination. Data developed by the examination of one system may be helpful in proving or disproving the integrity of other systems. The examination of the system will generally involve more than examination of components in-situ. It can involve the

functional testing, under laboratory conditions, of an individual component, or of the complete system using off-the-shelf duplicates of the component or system. Computer software fitted in some modern aircraft may be recovered and operated in a simulator to determine its role in the occurrence. For each system that you investigate:

- Obtain from the aircraft manufacturer or from the operator, appropriate detailed schematic diagrams or working drawings to determine what components are included in each system. The diagrams will also be helpful in analysing the effect of a malfunctioning component on the rest of the system.
- Make every effort to account for all the components. Each system can be broken down into six areas as shown below. This should assist in accounting for components. These areas are:
 - Supply
 - Pressure
 - Control
 - Protection
 - Distribution
 - Application.
 - Documentation of components should include:
 - Nomenclature
 - Component manufacturer's name
 - Part number
 - Serial number
 - Specification number (where provided).

Some components having the same part number may be used in various parts of the same system, especially in the hydraulic and pneumatic systems. It may be necessary to obtain listings showing actual location of these components in the system by serial number. The positions of switches and controls in the cockpit, together with the found (as-is) position of any moving parts will have been photographed during the initial stages of the investigation. Obtain copies of these photographs and crosscheck the readings on all available instruments. If the original photographs are not ready, take an additional set of photographs to supplement your documentation.

9.21 MAINTENANCE INVESTIGATION

9.21.1 OVERVIEW OF MAINTENANCE INVESTIGATION

The purpose of the maintenance investigation is to review the maintenance history of the aircraft in order to determine:

- Information that could have some bearing on the occurrence, or which could point to a particular area of significance for regulatory investigation and action
- Whether the aircraft has been maintained in accordance with the specified standards
- Whether, having regard to information gained during the investigation, the specified standards are satisfactory.

9.21.2 SECURE AIRCRAFT AND MAINTENANCE DOCUMENTATION

Following notification of the commencement of a regulatory investigation of an aircraft occurrence, secure the related documents by applying to the operator to hand over the following:

- Aircraft log books
- A copy of the current, and if possible, expired Maintenance Releases
- Maintenance work-packages and any other appropriate certification documentation.
- Approved Maintenance System, or the applicable accepted maintenance schedule for the aircraft.

9.21.2.1 AIRCRAFT LOG BOOKS AND MAINTENANCE RELEASE

Inspect the aircraft log books and both current and expired maintenance releases to ascertain the following information:

- The operating history of the airframe, engines, and associated components; the hours flown, cycles, landings, and, where appropriate, the status of any life-limited components
- The history of accidents, incidents, defects and irregular or abnormal operations which have been reported or which become known during the investigation and any subsequent rectification or other action taken
- Whether all required maintenance, including applicable Airworthiness Directives, have been carried out
- That all modifications incorporated have been accomplished in accordance with approved data
- Whether the aircraft history has been entered in the log books in accordance with the applicable log book instructions.

9.21.2.2 MAINTENANCE DOCUMENTATION

In addition to an inspection of the aircraft documentation, an examination of the maintenance organisation's work packages and any other certification documentation relating to maintenance should be undertaken to determine:

- That all maintenance and modifications has been carried out on the aircraft by authorised or approved persons
- That all the maintenance carried out was certified-for in accordance with applicable legislation by authorised or approved persons If the maintenance system has been followed correctly Record any discrepancies or omissions.

9.22 HUMAN FACTORS INVESTIGATION

The prime object of the Human Factors investigation is to obtain evidence through an examination, if any such evidence exists, of abnormal behaviour or fatigue of the operating crew, the cabin attendants and passengers, air traffic controllers, maintenance personnel and other ground staff, that may have caused or contributed to the occurrence.

9.23 ORGANISATION FACTORS INVESTIGATION

It is argued that modern aircraft accidents occur, for the most part, as the result of complex interactions between many causal factors — for example:

- Active failures committed by those at the 'sharp end' (cockpit, flight line), having immediate impact upon the integrity of the aircraft
- Local triggering factors
- Latent failures, originating in the managerial and organisational spheres, whose consequences may lie dormant for long periods. While the origins of mechanical failures and individual human errors are now reasonably well understood, the protagonists of reliability have yet to produce an agreed theory for organisational accidents. The basic elements of such a theory, as proposed by Professor James Reason of the University of Manchester in 1991 are:
 - a) Organisational processes
 - b) Task and environmental conditions provoking unsafe acts
 - c) The varieties of unsafe acts (error and violation types).

This leads to a set of retrospective analytical steps that allow accident investigators to trace the causal pathways from unsafe acts to the organisational origins of a particular accident or incident. Professor Reason researched and developed an analytical model for the purposes of broad systems analysis. The principles of the Reason model are described in his book 'Human Error' (1990), and further developed in a paper presented to the International Society of Air

Safety Investigators 22nd Annual Seminar 1991 ('Identifying the Latent Causes of Aircraft Accidents Before and After the Event'). Central to Reason's approach is the concept of the 'Organisational Accident', in which latent failures arising mainly in the managerial and organisational spheres, combine adversely with local triggering events (weather, location, etc) and with the active failures of individuals at the 'sharp end' ('Errors and procedural violations' Reason, 1991, p1).

9.24 UNSAFE ACTS

Unsafe acts as described by Professor Reason, can be categorised into two distinct groups:

1. Errors.
2. Violations.

All involve deviations but they differ with regard to the nature of this deviation. The figure below summarises the psychological varieties of unsafe acts, classified initially according to whether the act was intended or unintended, and then distinguishing errors from violations.

Errors may be of two kinds:

Attentional slips and memory lapses, involving the unintended deviation of actions from what may be a perfectly good plan. Mistakes, where the actions follow the plan but the plan deviates from some adequate path to the desired goal.

UNINTENDED ACTION
UNSAFE ACTS
BASIC ERROR TYPES
SLIP LAPSE MISTAKE

CHAPTER 10

OCCUPATIONAL HEALTH AND SAFETY APPLICABLE TO AIRCRAFT ACCIDENT INVESTIGATIONS.

It is recognised that safe working environment which is without any risk to health should be maintained for all engaged in accident investigation & wreckage examination. The following guidelines apply to all who are likely to face exposure to potentially infectious or injurious substances or objects when conducting occurrence investigations. Everyone has a responsibility to ensure that he or she works safely, and so protects others in the workplace. Adherence to the work practices described, together with the use of appropriate personal protective equipment, will reduce on-job risk for all exposed to accident site hazards. Application of the procedures set out in this chapter will ensure that:

- Everyone is given relevant and up-to-date information to enable them to make responsible decisions when faced with possible exposure to conditions that may pose a safety or health hazard.
- Measures are taken to safeguard health and, where exposure does occur, to provide appropriate levels of treatment and counseling to minimise long-term effects arising from the exposure.

Because of the specialised health and safety risks arising from accident investigation tasks, these procedures should be applied wherever and whenever necessary.

10.1 Pathological Hazards

Contact with human and animal remains and body fluids is a serious health hazard because of the risk of bacterial, viral and fungal contamination. Exposures to pathogens are unpredictable and since infection can be transmitted through direct contact with the eyes, nose and mouth (mucous membranes), an open cut, dermatitis rash/chafed skin, or open skin sore, it is required that General Precautions be taken by all while working on-site where the potential for exposure exists.

10.2 General Precautions

General precautions shall be observed to minimise exposure to infectious materials. Risk reduction precautions shall include the following:

- Direct contact with any potentially infected wreckage or soil should be avoided.

- Until properly protected, any investigative procedure on potentially infected wreckage or soil, which might tend to splash, spray, generate droplets or otherwise disperse contaminated particulate matter should be avoided.
- Do not eat, drink, smoke, apply lip balm or skin cream, or handle contact lenses while in those areas defined as bio-hazard areas.
- Use antiseptic hand towel immediately after leaving the bio-hazard area and removing personal protective equipment.
- Wash your hands with antiseptic soap and running water as soon as feasible after using the antiseptic towels.
- Any personal investigative equipment, (cameras, notebooks, etc.) which may become contaminated with infectious materials shall be examined and either decontaminated or disposed of as appropriate, prior to removal from the bio-hazard area.
- Wash your skin or flush mucous membranes with water as soon as feasible following contact of your body areas with potentially infectious materials.
- No one with a pre-existing condition that would facilitate the spread of a blood-borne pathogen for example, open hand or facial cuts, skin rashes, open sores will be permitted access to the bio-hazard area.

10.3 Bio-hazards

Biohazards are blood-borne pathogens that cause disease in humans. They are microorganisms which, when they enter human blood, can cause disease in humans. Infectious pathogens can be found in fatally injured persons as well as injured survivors. These pathogens include, but are not limited to:

- Hepatitis B Virus (HBV)
- Human Immunodeficiency Virus (HIV)
- Malaria
- Meningococcal bacterium
- Lyme Disease
- Queensland Tick Typhus
- Ross River Fever

- Syphilis
- Tetanus.

The General and workplace infection control procedures apply to both HBV and HIV. Infection transmission of other pathogens are interrupted by the procedures adopted for HBV/HIV.

HIV

HIV affects the immune system, weakening it to the point where the individual becomes more susceptible to other infections - for example, pneumonia, tuberculosis or cancers. In the early and mid-1980s, it was generally believed that the HIV virus would not survive long outside the body, Recent studies have changed this thinking. In some cases, dried plasma held at room temperature retained infective virus for more than three days. No cases of insect transmission are presently known. A vaccination against HIV infection is not available to date.

HBV

Hepatitis B virus causes inflammation of the liver, and may result in an individual becoming an HBV carrier with the potential to infect others. Liver failure and death can follow infection. HBV can remain viable outside the human body for some days and can exist in dried blood/body fluids. The disease, because of its abundance in a given infected blood sample, relative to HIV, is potentially many times more infective and therefore the greater site risk. The best defence against Hepatitis B infection is vaccination. Should a known exposure occur it is usual medical practice to give a Hepatitis B Immuno Globulin (HBIG) injection within 24 hours.

Malaria

Except for one strain of malaria, human malaras are generally not life threatening, but produce a repetitive series of shaking chills and rapidly rising temperatures followed by profuse sweating over several days. Relapses may occur at irregular intervals and the infection may persist for upwards of 50 years. Transmission is by the bite of an infective mosquito. Personal protection on the work-site will be achieved by regular use of insect repellent containing diethyltoluamide (DEET), in addition to wearing the protective clothing provided.

Meningococcal Meningitis

A bacterial infection characterised by fever, delirium and possible coma, intense headache, nausea and often a stiff neck. Case fatality rates have been reduced from 50% to less than 10%, by modern therapy nevertheless prompt treatment is required. Transmission of the disease is by direct contact, including respiratory

droplets from the nose and throat from infected persons. Wearing a partial face respiratory mask as for HIV/HBV exposure provides necessary protection.

Lyme Disease

A tick-borne disease characterised by fever, fatigue and a distinctive skin lesion. Encephalitis or meningitis are possible. Quite a while after the skin rash occurs, swelling and pain in the large joints, primarily the knees, will occur in untreated patients. Chronic arthritis can result. Transmission occurs mainly in summer from tick bite after the tick has fed for several hours. The same insect repellent used for the malarial mosquito, when applied to shirtsleeves and pants legs has proven to be effective.

Queensland Tick Typhus

A tick borne disease which causes mild to severe fever. Transmission is similar to Lyme Disease and similar protective measures apply.

Ross River Fever

A viral disease carried by kangaroos, other marsupials and wild rodents. Transmission to man is by mosquito bite. This disease is characterised by fever, (although fever may be absent), arthritis in the wrist, knee, ankles and small joints of the extremities. A rash on the trunk and limbs usually accompanies the arthritis. The disease is self-limiting. Protection from mosquito bite (as for Malaria) is the accepted prevention method.

Syphilis

This disease can occur concurrently with HIV infection and is spread in a similar way, namely through contact with infectious body fluids and secretions. Syphilis is characterised by skin lesions and a rash involving the palms and soles. As the disease develops it attacks the central nervous system and cardiovascular system. Transmission of infection will be interrupted by procedures adopted for HIV protection.

Tetanus

An acute disease characterised by painful muscular contractions primarily around the jaw and neck followed by contractions of the trunk muscles. Around the world, case fatality rates range between 30% and 90%. The disease is introduced into the body through a puncture wound contaminated with soil, street dust or animal/human faeces. Often the wound is unnoticed or too trivial for

medical consultation. Active immunity can be obtained from an immunisation which lasts nominally 8 to 10 years. Tetanus control is best achieved by active immunisation since it is rarely possible to recover and identify the organism at an infection site.

10.4 General Work Practice Controls

All accident sites are potentially hazardous areas and entry to the site should be in accordance with the provisions of this manual. Controls may be revised once potential hazards have been eliminated.

10.5 Personnel on Site

To limit exposure to potentially hazardous situations, only personnel who have a need to be on-site as part of the investigation team should be allowed access to the occurrence site, and then too, only for the minimum possible period. The aircraft manufacturer and operator may be requested to advise on possible hazards associated with the aircraft or its cargo. As part of the on-site safety process, pre-entry briefings will be conducted for all personnel entering the occurrence site.

10.6 General Precautions

Personal safety at the occurrence site is a combination of common sense and proper procedures. One must exercise caution and use all appropriate protective devices when working at the occurrence site and should not work alone at an occurrence site unless the site location and circumstances adequately provide for his or her personal safety.

10.7 Work in Confined Spaces

A confined space at an occurrence site is defined as a tank, fuselage segment, crater, trench or other enclosure, not designed for human occupancy except for the purpose of performing work, and which has one or more of the following conditions:

- A limited number of openings for entry or exit
- Poor natural ventilation
- An oxygen deficient atmosphere
- Airborne hazardous substances.

Before anyone enters a confined space a qualified person must confirm that the space is safe. Appropriate rescue equipment must be available. An additional person must be appointed to closely monitor the confined work-site and be ready to rescue the person inside immediately, should the need arise.

10.8 Isolated Sites

One should not normally work alone at an isolated occurrence site. An isolated site is defined as one which would involve more than two hours travel time to an appropriate medical facility, or which would otherwise present difficulties if immediate removal of an inspector were necessary.

10.9 Physical Condition

Everyone is responsible for ensuring that they are fit enough to endure the sometimes arduous conditions found at an occurrence site and should be aware of the effects of fatigue long before exhaustion sets in. In addition to being aware of the current condition of the site, one needs to be aware of the condition of the participants in the investigation. The symptoms of heat exhaustion are a pale face, cold sweat and shallow breathing. Heat exhaustion is considered to be shock from exposure to heat. Place the individual on their back in a shady spot, elevate their feet and loosen tight clothing. Apply cool, wet clothes. Symptoms of heatstroke are red, hot, dry skin; high body temperature; rapid pulse; slow and noisy breathing; confusion or unconsciousness. This condition is serious and must be treated immediately. Seek shade, place the individual on their back and undress down to the underwear. It is especially important to cool the head. Have the individual drink fluids and rest.

10.10 Overview of Hazardous Materials

Adhere to the following guidelines:

Assume that hazardous materials are present at the occurrence site. Suspect all freight, mail, and passenger baggage until positively identified. Always assume that pressure vessels are explosive until rendered inert.

Before examining any wreckage, perform a personal site-safety check. If a danger has not or cannot be neutralised, use alternative methods for gathering evidence such as photography, photogrammetry, or witnesses. Aircraft always contain hazardous materials such as fuel, oil and hydraulic fluid. When possible, clean any serious contamination of fuel and lubricant from the wreckage using a detergent wash and rinse, and when

necessary, an approved absorbent. Be aware of the ever-present danger of fire and explosion when cleaning contaminated wreckage. Burning or smouldering aircraft interiors and modern composite materials emit noxious and highly toxic gases and possibly carcinogenic particles.

10.11 Radioactive Material

As soon as possible after the notification of an occurrence, one should determine if radioactive materials were on board the aircraft, either as cargo, equipment or as part of the aircraft structure. This information must be obtained from the aircraft operator. Although a member of the crew, if unhurt, and not suffering from shock, may also be able to provide this information, it is better to obtain such information from a person or agency that has not been traumatised. If it is established that radioactive material is in the wreckage, inform all personnel involved in the investigation and take adequate precautionary measures to avoid undue exposure of the investigation group to the contaminated area until expert advice is obtained.

10.12 Chemical Hazards on Site .General

Chemical injury can occur through simple atmospheric contamination and exposure, or by physical contact of toxic and corrosive substances. Modern synthetic agricultural chemicals used in aerial spraying applications are often toxic and carcinogenic. When it is suspected that there is possible chemical contamination, restrict admittance to the occurrence site until a qualified chemical hazard authority has released the site. The local Fire Department or Police will be able to contact such an authority. If necessary, quarantine the area until cleared by appropriate experts. Use absorbent materials such as sand or commercial neutralising agents to confine a spill.

Caution

Consumption of alcohol before or after exposure to chemicals may aggravate their side-effects.

Agricultural Chemicals

Use caution when approaching the wreckage and occurrence site of any aircraft used in the aerial application of chemical compounds. In such a situation, exposure to toxic substances is a very real hazard. Among the multitude of fertilisers, pesticides, insecticides, herbicides, rodenticides,

fungicides and nematocides currently available for aerial application, many are toxic to humans and readily absorbed through the skin. Fertilisers and crop nutrients may cause skin, eye and lung irritation, but generally do not cause serious or permanent damage.

Do not approach the wreckage of an agricultural aircraft until the chemicals on board have been positively identified by an authority on chemical hazards, and appropriate precautions have been taken.

CHAPTER 11

SUBMISSION OF REPORTS

11.1 GENERAL

- 11.1.1 Preliminary report by the Inspector of Accidents should be finalized preferably within ten days of the accident in the proforma (Appendix H). It shall contain the requisite information including any safety hazard, either in human factor, Aircraft factor and/or any other relevant factor that is prima facie evident during the early stages of investigation such as lack of piloting proficiency if any or any unwarranted disregard of safety requirements, in case these are obvious to enable framing and implementation of immediate corrective safety measures.
- 11.1.2 The Inspector of Accidents/ the Committee of Inquiry or the Court is required to make a Final report to the Central Government stating its findings as to the causes of the accident and the circumstances thereof and adding any observations and recommendations with a view to the preservation of life and avoidance of similar accidents in future. The format of the Final Report in the Appendix I should be used. Appendix G contains detailed guidance material on completing each section of the final report. However, it may be adapted to the circumstances of the accident or incident.
- 11.1.3 The report should be self-contained in respect of its text. The body of the final report should comprise the Factual Information; Analysis; Conclusions & Safety Recommendations. The causes should include both the immediate and the deeper systemic causes. The recommendations should be for the purpose of accident prevention and any resultant corrective action. Photographs, sketches and evidence of particular significance such as mandatory references should appear as Appendices to the report.
- 11.1.4 In all cases where a blame is likely to be apportioned to any person, compliance with Rule-71 sub-rule(3) must be ensured, as far as practicable, by the Inspector of Accidents appointed under Rule-71 of Aircraft Rules. The proforma to be used for addressing a communication to the blameworthy person is attached (Appendix F). After affording such an opportunity, a reference to the effect must be made at the end of the report under Heading “Compliance with Regulations.”
- 11.1.5 If, after the investigation has been closed, new and significant evidence becomes available, the investigation shall re-open. However, when the earlier investigation was not instituted by Indian Central Government consent of the State shall be obtained which instituted the investigation.

11.1.6 Any preventive action that is considered necessary to be taken promptly to enhance aviation safety at any stage of the investigation of an accident or incident, the same shall be recommended to the appropriate authorities, including those in other States,

11.1.7 When appropriate, any safety recommendations arising out of investigations shall be addressed to the accident investigation authorities of other State(s) concerned and, when ICAO documents are involved, to ICAO.

11.2 RESPONSIBILITIES AS A CONTRACTING STATE

11.2.1 If a draft investigation report from the State conducting the investigation is received for comments, the draft report or any part thereof, or any documents obtained during an investigation of an accident or incident, shall not be circulated, published or given access without the express consent of the State which conducted the investigation, unless such reports or documents have already been published or released by that State.

11.2.2 As and when safety recommendations are received from any contracting State, the proposing State shall be informed of the preventive action taken or under consideration, or the reasons why no action will be taken.

11.3 RESPONSIBILITY AS A STATE CONDUCTING THE INVESTIGATION

11.3.1 ACCIDENTS TO AIRCRAFT OVER 2 250 KG

When the aircraft involved in an accident is of a maximum mass of over 2,250 kg, preliminary report shall be sent to:

- a) the State of Registry or the State of Occurrence, as appropriate;
- b) the State of the Operator;
- c) the State of Design;
- d) the State of Manufacture;
- e) any State that provided relevant information, significant facilities or experts;
and
- f) the International Civil Aviation Organization.

11.3.2 ACCIDENTS TO AIRCRAFT OF 2 250 KG OR LESS

When an aircraft, not covered by 11.3.1, is involved in an accident and when airworthiness or matters considered to be of interest to other States are involved, Preliminary Report shall be forwarded to:

- a) the State of Registry or the State of Occurrence, as appropriate;
 - b) the State of the Operator;
 - c) the State of Design;
 - d) the State of Manufacture; and
 - e) any State that provided relevant information, significant facilities or experts.
- 11.3.3 The Preliminary Report shall be submitted to appropriate States and to the International Civil Aviation Organization in English.
- 11.3.4 The Preliminary Report shall be sent to the above mentioned States by facsimile, e-mail, or airmail within thirty days of the date of the accident unless the Accident/Incident Data Report has been sent by that time. When matters directly affecting safety are involved, it shall be sent as soon as the information is available and by the most suitable and quickest means available.
- 11.3.5 A copy of the draft Final Report shall be sent to the State that instituted the investigation and to all States that participated in the investigation, inviting their significant and substantiated comments on the report as soon as possible. The draft Final Report of the investigation shall be sent for comments to:
- a) the State of Registry;
 - b) the State of the Operator;
 - c) the State of Design; and
 - d) the State of Manufacture.
- 11.3.6 If the comments are received from the State concerned within sixty days of the date of the transmittal letter, either the draft Final Report shall be amended to include the substance of the comments received or, if desired by the State that provided comments, the comments shall be appended to the Final Report. If no comments are received within sixty days of the date of the first transmittal letter, the Final Report shall be issued, unless an extension of that period has been agreed with the States concerned.
- 11.3.7 A copy of the draft Final Report should also be sent, through the State of the Operator, to the operator to enable the operator to submit comments on the draft Final Report.
- 11.3.8 A copy of the draft Final Report should also be sent, through the State of the Design and the State of Manufacture, to the organizations responsible for the type design and the final assembly of the aircraft to enable them to submit comments on the draft Final Report.

- 11.3.9 The Final Report of the investigation of an accident shall be sent with a minimum of delay to:
- a) the State that instituted the investigation, if any
 - b) the State of Registry, in case of foreign registered aircraft
 - c) the State of the Operator, in case of foreign operator
 - d) the State of Design;
 - e) the State of Manufacture;
 - f) any State having suffered fatalities or serious injuries to its citizens; and
 - g) any State that provided relevant information, significant facilities or experts.
- 11.3.10 In the interest of accident prevention, the Final investigation Report shall be released as soon as possible.
- 11.3.11 The Final Report should be released in the shortest possible time and, if possible, within twelve months of the date of the occurrence. If the report cannot be released within twelve months, an interim report should be released on each anniversary of the occurrence, detailing the progress of the investigation and any safety issues raised.
- 11.3.12 When the investigation into an accident or an incident involving an aircraft of a maximum mass of over 5 700 kg has been conducted and a Final Report has been released, a copy of the Final Report shall also be sent to the International Civil Aviation Organization.

CHAPTER 12

ADREP REPORTING

12.1 In accordance with Annex 13 – Aircraft Accident Investigation, States are required report to ICAO information on all aircraft accidents, which involve aircraft of a maximum certificated take-off mass of over 2,250 kgs. Director Air Safety (Headquarters) O/O DGCA shall compile the data as given below and send the same to ICAO as per the requirements. Some factual and circumstantial information related to an accident is normally available within the first weeks of the investigation. All endeavours should be made to send the Preliminary report within 30 days of the accident.

12.1.1 Accident data report in the format should also be compiled once the investigation has been completed and final report approved. This data report should provide accurate and complete information including factors, causes and safety recommendations.

12.2 ACCIDENT/INCIDENT DATA REPORT

12.2.1 ACCIDENTS TO AIRCRAFT OVER 2 250 KG

When the aircraft involved in an accident is of a maximum mass of over 2 250 kg, Accident Data Report shall be sent, as soon as practicable after the investigation, to the International Civil Aviation Organization.

12.3 ADDITIONAL INFORMATION

Pertinent information additional to that made available in the Accident/Incident Data Report should be provided to other States upon request.

12.3.1 INCIDENTS TO AIRCRAFT OVER 5 700 KG

However if it is found that an incident is significant enough to warrant an investigation, then the incident data report should be sent. In this regard when the aircraft involved in an incident is of a maximum mass of over 5,700 kg and the investigation has revealed matters which might be of interest to other States, Incident Data Report shall be sent, as soon as practicable after the investigation, to the International Civil Aviation Organization.

CHAPTER 13

ACCIDENT PREVENTION MEASURES

13.1 INCIDENT REPORTING SYSTEMS

As per the Annex 13 a mandatory incident reporting system is to be established. At present all the scheduled Airlines report the incidents to Regional Air Safety Offices and DGCA Headquarters. In order to facilitate collection of information on actual or potential safety deficiencies the incident information and its investigation reports are analysed at DGCA Headquarters.

Airlines have been encouraged and a voluntary incident reporting system has been established by the Airlines. This data on receipt from the Airlines is also perused by the Regional Air Safety Offices/ DGCA Headquarters to facilitate the collection of information that may not be captured by a mandatory incident reporting system. The voluntary incident reporting system is non-punitive and affords protection to the sources of the information.

13.2 DATABASE SYSTEMS

Based on the above information an accident and incident database to facilitate the effective analysis of information obtained has been established, including that from its incident reporting systems. The accident data base at present is in the summary form and is available on the DGCA Web site.

The data base system is being transferred to the standardized formats to facilitate data exchange.

13.3 ANALYSIS OF DATA — PREVENTIVE ACTIONS

- The information contained in accident/incident reports and the incident database is analysed to determine any preventive actions required.
- In the analysis of the information contained in the database, if safety matters considered to be of interest to other States are identified, such safety information is shared with the Manufacturers so that same can be further forwarded to other States as soon as possible.
- In addition to safety recommendations arising from accident and incident investigations, safety recommendations may result from diverse sources,

including safety audits, surveillance etc. and such safety recommendations are addressed to concerned organizations.

13.4 EXCHANGE OF SAFETY INFORMATION

The Safety information available in the form of CARs, AICs, Safety Circulars, accident summaries and major accident reports which have been accepted by the Government are available on the DGCA website and can be used or down loaded for free by the users of the aviation system sharing networks should be established to facilitate the free exchange of information *on actual and potential safety deficiencies among all users of the aviation system.*

APPENDICES

- Appendix A - **List of examples of serious incidents.**
- Appendix B - **The broad outlines of the records, which should be segregated and sealed immediately after the accident.**
- Appendix C - **The format and the content of the accident or serious incident information/Notification**
- Appendix D - **The State(s) to which information of the accident or serious incident is to be sent.**
- Appendix E - **Addresses of aircraft accident and incident investigation authorities of States.**
- Appendix F - **The Performa to be used for addressing a communication to the blameworthy person**
- Appendix G - **Detailed guidance material on completing each section of the final report.**
- Appendix H - **Preliminary report Performa.**
- Appendix I - **The format of the Final Report.**
- Appendix J - **Investigation Field Kit**

APPENDIX A

LIST OF EXAMPLES OF SERIOUS INCIDENTS

Serious incidents are the incidents involving circumstances indicating that an accident nearly occurred. Following is the list of typical examples of incidents that are likely to be serious incidents. The list is not exhaustive and only serves as guidance to the definition of serious incident.

- Near collisions requiring an avoidance maneuver to avoid a collision or an unsafe situation or when an avoidance action would have been appropriate.
- Controlled flight into terrain only marginally avoided.
- Aborted take-offs on a closed or engaged runway.
- Take-offs from a closed or engaged runway with marginal separation from obstacle(s).
- Landings or attempted landings on a closed or engaged runway.
- Gross failures to achieve predicted performance during take-off or initial climb.
- Fires and smoke in the passenger compartment, in cargo compartments or engine fires, even though such fires were extinguished by the use of extinguishing agents.
- Events requiring the emergency use of oxygen by the flight crew.
- Aircraft structural failures or engine disintegrations not classified as an accident.
- Multiple malfunctions of one or more aircraft systems seriously affecting the operation of the aircraft.
- Flight crew incapacitation in flight.
- Fuel quantity requiring the declaration of an emergency by the pilot.
- Take-off or landing incidents such as undershooting, overrunning or running off the side of runways.
- System failures, weather phenomena, operations outside the approved flight envelope or other occurrences which could have caused difficulties controlling the aircraft.
- Failures of more than one system in a redundancy system mandatory for flight guidance and navigation.

APPENDIX B

SEGREGATION AND SEALING OF DOCUMENTS IN CASE OF AN AIRCRAFT ACCIDENT OR SERIOUS INCIDENT :

The following are the broad outlines of the records which should be segregated and sealed as soon as possible after the accident occurs:

a) Air Traffic Services:

- i) Log books of all the relevant ATS including Radar Units.
- ii) All messages pertaining to the aircraft including data like flight progress strips, etc.
- iii) All messages detailing information passed to the aircraft.
- iv) Log books of all ATS vehicles employed for search and rescue, fire fighting and visits to the site of accident etc.

Note: The vehicle log book should be sealed after relevant entries are made. These entries should be made immediately on return from the operation.

b) Aeronautical Communication Service:

- i) All tapes containing messages exchanged with the aircraft.
- ii) All tapes containing messages exchanged/communicated regarding alerting, search and rescue and fire fighting etc.
- iii) All messages regarding the aircraft.

- iv) Relevant records/log books of all the Nav aids used just prior to accident.
- v) The diary of Duty Officer of Communication Centre.

c) Rescue and Fire Fighting Services:

- i) The occurrence book of the Fire Fighting unit concerned.
- ii) Log books of the vehicles engaged in the search and rescue and actual fire fighting operations.

Note: These books should be sealed after necessary entries have been made regarding completion of rescue and fire fighting operations.

d) Meteorological Department (Aviation):

- i) All records pertaining to Metars, TAFORS & ROFORS, Specis & weather warning which could be of relevance to the aircraft involved.
- ii) All records forming basis of the information regarding Metars, Tafors and Rofors.
- iii) The special weather observation recorded immediately after the accident.
- iv) Log books of the Duty Officers at different positions.

e) Documents of aircraft:

- i) All documents including log books regarding, maintenance, servicing etc. of aircraft should be segregated and sealed by the Operator and handed over to the Inspector of Accidents or his representative.
- ii) Documents such as aircraft file, flight reports, performance reports and concessions granted if any.

f) Fuel Sample:

The sample of fuel/oil uplifted should be preserved by the fuel vendor. A separate fuel/oil sample should also be collected and sealed by Inspector of Accidents or his representative.

APPENDIX C

The format and the content of the accident or serious incident information/ Notification

- a) for accidents the abbreviation ACCID, for serious incidents INCID;
 - b) manufacturer, model, nationality and registration marks, and serial number of the aircraft;
 - c) name of owner, operator and hirer, if any, of the aircraft;
 - d) name of the pilot-in-command;
 - e) date and time (local time or UTC) of the accident or serious incident;
 - f) last point of departure and point of intended landing of the aircraft;
 - g) location of the accident or incident with reference to some easily defined geographical point, and latitude and longitude;
 - h) number of crew and passengers: aboard, killed and seriously injured; others: killed and seriously injured;
 - i) nature of the accident or serious incident, and the extent of damage to the aircraft so far as it is known;
 - j) an indication to what extent the investigation will be conducted or is proposed to be delegated by the State of Occurrence;
 - k) physical characteristics of the accident or serious incident area; and
 - l) identification of the originating authority (DGCA India)
-
1. It may be helpful to provide the elevation of the accident site, if it is known.
 2. It is useful to first provide the number of persons aboard (crew, passengers) and then the injuries they sustained.

APPENDIX D

1. NOTIFICATION — ACCIDENTS AND SERIOUS INCIDENTS

International occurrences: accidents and serious incidents occurring in the Indian Territory to aircraft registered in another Contracting State. The Notification should be sent to:

State of Registry
State of the Operator
State of Design
State of Manufacture
ICAO (when aircraft over 2 250 kg)

Final report should also be sent to:

State having interest because of fatalities
State providing information, significant facilities or experts

Domestic occurrences: accidents and serious incidents occurring in the Indian Territory to civil aircraft registered in India. The Notification as well as the Final report should be sent to:

State of Design
State of Manufacture
ICAO (when aircraft over 5700 kg)

APPENDIX E

ADDRESSES OF ACCIDENT INVESTIGATION AUTHORITIES

AFGHANISTAN

President of Civil Aviation Operations
Ministry of Civil Aviation and Tourism
Ansari Watt, P.O. Box 165
Kabul
Afghanistan
Tel.: (873) 68 2341450 / 49
Fax: (873) 68 1280784
AFTN: OAKBYAYX
Cable: CIVAVIA Kabul

ALBANIA

Ministry of Public Works and Transport
Directorate General of Civil Aviation
Str Abdi Toptani, 2
Tirana
Albania
Tel.: (355) 42-26232 / 23969
Fax: (355) 42-26232 / 23969
SITA: TIATNXS
AFTN: LATIYFYX
Telex: 2124 ASTRAN AB

ALGERIA

Ministère des transports
Direction de l'Aviation civile et de la météorologie
119, rue Didouche Mourad
Alger
Algérie
Tel.: (213) 2 74 06 81 (standard)
(213) 2 74 76 30 (ligne Directeur directe)
Fax: (213) 2 74 76 14
(213) 2 74 76 24
RSFTA: DAALYAYA
SITA: ALGMTCR
Telex: 66 129

ANDORRA

National Civil Aviation Administration
Département des Transports et de l'Énergie
Ministère de l'Économie
Carrer Prat de la Creu, 62-64
Andorra la Vella
Andorra
Tel.: (376) 875 700
Fax: (376) 861 519

ANGOLA

Direcção Nacional de Aviação Civil
Rua Miguel de Melo No. 96, 6º Andar
Caixa Postal 569
Luanda
Angola

Tel.: (244) 2 33 85 96
Fax: (244) 2 39 05 29
AFTN: FNLUYAYX
Telex: 4118 DNAC AN
Cable: AERONAUTICA Luanda

ANTIGUA AND BARBUDA

See Eastern Caribbean States

ARGENTINA

Junta de Investigaciones de Accidentes de Aviación Civil
Avda Belgrano 1370 Piso 11 "B"
C.P. 1093 Capital Federal
Buenos Aires
Argentina
Tel./Fax: (54) 1 1 4381 6333
E-mail: jiaac@inea.net.ar
Fax: (54) 1 1 4317 6704 / 5 / 6
AFTN: SABAYAYX
Telex: 21763 FUAER AR

ARMENIA

General Department of Civil Aviation
Airport — Zvartnots
375042 Yerevan
Armenia
Tel.: (374) 2 771 082 / 282 066
Fax: (374) 2 151 123
AFTN: UGEEYAYX
Telex: 243312

ARUBA

Department of Civil Aviation
Sabana Berde 73-B
Oranjestad
Aruba
Tel.: (297) 832665 General
(297) 824330 (ext. 258)
E-mail: dca-aa@setarnet.aw
Fax: (297) 823038
AFTN: TNCAAYAYX
Cable: CIVILAIR ARUBA

AUSTRALIA

Australian Transport Safety Bureau (ATSB)
P.O. Box 967, Civic Square
Canberra A.C.T. 2608
Australia
Tel.: (61) 2 6274-6464
(61) 2 6257-4150
E-mail: atsbinf@atsb.gov.au
Fax: (61) 2 6274-6474

AFTN: ASCOYLYX
Web site: <http://www.atsb.gov.au>

AUSTRIA

Ministry of Science and Transport
Aircraft Accident Investigation Branch
Radetzkystrasse 2
A-1030 Wien
Austria
Tel.: (43) 1 711 62-9200
E-mail: fus@bmv.gv.at
Fax: (43) 1 711 62-9299
Telex: 232 322 1155
Cable: 232 322 1155

AZERBAIJAN

State Concern of Civil Aviation
Azadlyg, Prospect 11
37000 Baku
Azerbaijan
Tel.: 994 12 93 44 34
Fax: 994 12 98 52 37
SITA: UBBZZJ2
AFTN: UBBUDDXX

BAHAMAS

Director of Civil Aviation
P.O. Box N-975
Nassau-New Providence
Bahamas
Tel.: (242) 377 7281
Fax: (242) 377 2010
AFTN: MYNNYAYX
Telex: BS109 CADAIR BS
Cable: CADAIR- BAHAMAS

BAHRAIN

Assistant Undersecretary for Civil Aviation
Ministry of Transportation
Bahrain International Airport
P.O. Box 586
Bahrain
Tel.: (973) 32 3000 / 1000
Fax: (973) 32 5757
SITA: BAH APYF
AFTN: OBBI YAYX
Telex: 9186

BANGLADESH

Civil Aviation Authority
Flight Safety
Kurmitola
Dhaka 1206
Bangladesh
Tel.: (880) 2 891122
Fax: (880) 2 893322
AFTN: VGHQYA
Telex: 632210 CCAAB BJ
Cable: CIVILAIR Dhaka

BARBADOS

Technical Director — Aviation
Air Traffic Services Building
Grantley Adams International Airport
Christ Church
Barbados
Tel.: (246) 428-09309
Fax: (246) 428-2539
AFTN: TBPBYAYX
Cable: CIVILAV BARBADOS

BELARUS

State Aviation Committee
Civil Aviation Department
4 Ulitsa Aerodonnaya
220065 Minsk
Belarus
Tel.: (375) 172 225 392
Fax: (375) 172 227 728
AFTN: UMMDMAXX
Cable: MSQDSB2

BELGIUM

Bureau Enquêtes — Accidents
Administration de l'Aéronautique
Centre Communications Nord — 4e étage
Rue du Progrès, 80 — Bte 5
1030 Bruxelles
Belgique
Tel.: (32) 2 206 32 11
E-mail: civilair@mobilite.fgov.be
Fax: (32) 2 203 15 28
AFTN: EBBSYAYX
Cable: 22715 DGAIR
Web site: <http://www.vici.fgov.be>

BELIZE

Civil Aviation Department
Belize International Airport
P.O. Box 367
Belize City
Belize
Tel.: (501) 25 2052 / 2014
Fax: (501) 25 2533
AFTN: MZBZYAYX
Cable: CIVILAIR Belize

BENIN

Direction de l'Aéronautique Civile
B.P. 305
Cotonou
Benin
Tel.: (229) 30 10 98 / 99
AFTN: DBBBYAYX
Cable: AEROCIVIL Cotonou

BERMUDA

The Director of Civil Aviation

Department of Civil Aviation
2 Kindley Field Road
St. George, GE CX
Bermuda
Tel.: (441) 293 1640
Fax: (441) 293 2417
AFTN: TXKFYAYX
Telex: 02903248 AVCIV BA
Cable: AVCIV Bermuda

BHUTAN

The Director
Civil Aviation Division
Ministry of Communication
Royal Government of Bhutan
P.O. Box 291, Thimphu
Bhutan
Tel.: (975) 2 22499
Fax: (975) 2 223639 / 22987
Cable: DIRCEVAVIATION Thimphu

BOLIVIA

Ministerio de Desarrollo Económico
Subsecretaría de Aeronáutica Civil
Palacio de Comunicaciones
Av. Mcal. Santa Cruz No. 1278
4° Piso
La Paz
Bolivia
Tel.: (591) 2 374142
E-mail: mtctran@wara.bolnet.bo
Fax: (591) 2 371314
AFTN: SLLPYAYX
Cable: AEROCIVIL La Paz

BOSNIA AND HERZEGOVINA

Director
Civil Aviation Authority
Envera Sebovica br.2
71000 Sarajevo
Bosnia and Herzegovina
Tel.: (387) 71 653 016
Fax: (387) 71 653 008
AFTN: LQSJYAPK

BOTSWANA

The Director
Department of Civil Aviation
P.O. Box 250
Gaborone
Botswana
Tel.: (267) 365 5200 / (267) 312 062
E-mail: tmeshesha@gov.bw
Fax: (267) 353 709 / (267) 303 348
AFTN: FBHQYAYX
Cable: AVIATION GABORONE

BRAZIL

Centro de Investigaç o e Prevenç o de Acidentes

Aeronauticos — CENIPA
SHIS — QI 05 —  rea Especial 12
LAGO SUL
Brasilia — DF — CEP 71615-600
Brasil
Tel.: (55) 61 365 1008 / (55) 61 364 8800
Fax: (55) 61 365 1004
AFTN: SBBRYLYX
Telex: 0611152 CENIPA SBBR
Web site: <http://www.cenipa.aer.mil/br>

BRUNEI DARUSSALAM

Director of Civil Aviation
Ministry of Communications
Brunei International Airport
Bandar Seri Begawan BB2513
Brunei Darussalam
Tel.: (673) 2-330 142
E-mail: dca@pso.brunet.bn
Fax: (673) 2-331 706
AFTN: WBSBYAYX
Telex: 2267 DCA BU
Cable: CIVILAIR BRUNEI

BULGARIA

Civil Aviation Administration
Accident Prevention and Investigation Service
9, Levski Street
Sofia — 1000
Bulgaria
Tel.: (359) 2 87 10 79 / (359) 2 87 37 57
E-mail: caa@mt.government.bg
Fax: (359) 2 980 53 37 / (359) 2 87 64 32
SITA: SOFTOYA
AFTN: LBSFYAYX
Telex: 22640 AVINS BG
Cable: AVINS Sofia

BURKINA FASO

Direction de l'Aviation Civile
B.P. 1158
Ouagadougou 01
Burkina Faso
Tel.: (226) 30 64 88 / (226) 31 63 32
Fax: (226) 31 45 44
AFTN: DFFVYAYX

BURUNDI

Directeur de la R gion des Services A ronautiques
B.P. 694
Bujumbura
Burundi
Tel.: (257) 22.3707 / (257) 21.8656
Fax: (257) 22.3428
AFTN: HBBAYAX
Telex: 5190 AERO BDI
Cable: MINITPTBU-BUJUMBURA

CAMBODIA

State Secretariat of Civil Aviation
62 Preah Norodom Blvd.
Phnom Penh
Cambodia
Tel.: (855) 15 835 373 / 360 617
Fax: (855) 23 426 169
SITA: PNHVAYA
AFTN: VDPPYAYX
Cable: DACK Phnom Penh

CAMEROON

Direction de l'Aviation Civile
Yaoundé
Cameroun
Tel.: (237) 30 3090
Fax: (237) 30 3362
AFTN: FKKYYAYX
Telex: 8214 KN
Cable: Aéro civile Yaounde

CANADA

Transportation Safety Board of Canada
200 Promenade du Portage
Place du Centre, 4th Floor
Hull, Quebec K1A 1K8
Canada
Tel.: (1) 819-994-4252
(1) 819-997-7887 (24 hour)
E-mail: airops@tsb.gc.ca
Fax: (1) 819-953-9586
Web site: <http://www.tsb.gc.ca>

CAPE VERDE

Airports and Air Safety Authority (ASA)
252 Empresa Nacional de Aeroportos e Sagurança
Aerea
Aeroporto Internacional Amílcar Cabral
Ilha do Sal
Cabo Verde
Tel.: (238) 41-13-72
Fax: (238) 41-15-70
AFTN: GVACYOYX
Telex: 4032 ASA CV

CAYMAN ISLANDS¹

Director of Civil Aviation
P.O. Box 277G
George Town
Grand Cayman
West Indies
Tel.: (1) 345 949-7811
Fax: (1) 345 949-0761
AFTN: MWCRYAYX
Telex: 4458 CIVAV CP

CENTRAL AFRICAN REPUBLIC

Direction Générale de l'Aviation Civile et de la
Météorologie
B.P. 941 et 224

Bangui
République Centrafricaine
Tel.: (236) 61 53 16
Fax: (236) 61 49 18
AFTN: FEFVYAYX
Telex: 5209 RC
Cable: MINITRANS-BANGUI

CHAD

Direction de l'Aviation Civile
B.P. 96
N'Djaména
Tchad
Tel.: (235) 516 231
AFTN: FITVYAYX

CHILE

Dirección General de Aeronáutica Civil
Miguel Claro 1314
Prov. Santiago
Chile
Tel.: (56) 2 204 15
Fax: (56) 2 335 5710
AFTN: SCSCYAYX
Telex: 490532 DAITA CL

CHINA

General Administration of Civil Aviation of China
155 Dongsí Street West
Beijing 100710
China
Tel.: (86) 10 6401 2233
Fax: (86) 10 6401 4104 / 6918
AFTN: ZBBYAYX
Telex: 22101 CAXT CN
Cable: 22101 CAXTCN

COLOMBIA

Unidad Administrativa Especial de Aeronáutica
Civil
Aeropuerto Internacional Eldorado
Apartado Aéreo 12307
Bogotá, D.E.
Colombia
Tel.: (57) 1 4139894
Fax: (57) 1 4139276
AFTN: SKBOYAYX
Telex: 044620 DAAC CO

COMOROS

Direction Générale de l'Aviation Civile et de la
Météorologie
B.P. 72
Moroni
Comores
Tel.: (269) 744 245 / 730 447
E-mail: dgacm@snpt.kn
Fax: (269) 731 030 / 735 063
AFTN: FMCNYAYX
Telex: K0241 PUBLICO

CONGO

Direction Générale de l'Agence Nationale de
l'Aviation
civile
B.P. 128
Brazzaville
Congo
Tel.: (242) 82 40 90
(242) 82 80 61
Fax: (242) 82 40 90
AFTN: FCBVYA YX
Telex: 5388 KG

COOK ISLANDS

Department of Civil Aviation
P.O. Box 61
Rarotonga
Cook Islands
Tel.: (682) 22 810
Fax: (682) 28 816
AFTN: NCRGYAYX
Telex: 62052 AVARUA

COSTA RICA

Dirección General de Aviación Civil
Ministerio de Obras Públicas y Transporte
Apartado Postal 5026
San José
Costa Rica
Tel.: (506) 232 9480 / 231 3666
E-mail: concorde@sol.racsa.co.cr
Fax: (506) 231 2107
SITA: SJOTOYA
AFTN: MRSJYAYX
Telex: 2926 DGAC

CÔTE D'IVOIRE

Agence Nationale de l'Aviation Civile (ANAC)
07 B.P. 148
Abidjan 07
Côte d'Ivoire
Tel.: (225) 27 74 24 / (225) 27 90 04
Fax: (225) 27 63 46
AFTN: DIAVYAYX
Telex: 43452 ANAM CI

CROATIA

Ministry of Maritime Affairs, Transport and
Communication
Department of Civil Aviation
Prisavlje 14
10000 Zagreb
Croatia
Tel.: (385) 1 6169 060 / 6112 018
E-mail: up-civilnog-zrakoplovstva@zg.tel.hr
Fax: (385) 1 6110 153
AFTN: LDZGYAYX
Telex: 21275

CUBA

Dirección de Seguridad Aeronáutica y Operaciones
Instituto de Aeronáutica Civil de Cuba
Calle 23, No. 64 Vedado
Ciudad de la Habana 4
Cuba 10600
Tel.: (53) 7 551115
(53) 7 551111 (24 hours-Spanish only)
E-mail: iaccdsa@iacc3.get.cma.net
Fax: (53) 7 334575
SITA: HAVYACU
AFTN: MULHYQYX
Telex: 511737 A CIV CU

CYPRUS

Department of Civil Aviation
16 Grivas Dhigenis Ave.
1429 Nicosia
Cyprus
Tel.: (357) 2-510 793 / (357) 2-303 200
E-mail: acc@cytanet.com.cy
Fax: (357) 2-766 552
SITA: NICTOYA
AFTN: LCNCYAYX
Cable: 6055CIVAIR CY

CZECH REPUBLIC

Air Accidents Investigation Institute
Director
Beranov_ch 130
199 01 Prague 99
Czech Republic
Tel.: (420) 225 115 426
E-mail: INFO@uzpln.cz
Fax: (420) 225 115 430
Web site: <http://www.uzpln.cz>

DEMOCRATIC PEOPLE'S REPUBLIC OF KOREA

Director General
General Administration of Civil Aviation
Sunan District
Pyongyang
Democratic People's Republic of Korea
Tel.: (850) 2 381 8108
Fax: (850 2) 381 4625
SITA: FNJEDJS
AFTN: ZKKKYAYX
Telex: 5471 JS KP
Cable: CIVILAIR Pyongyang

DEMOCRATIC REPUBLIC OF THE CONGO

Direction de l'Aéronautique Civile
Ministère des Transports et Communications
Building Ontara, boulevard du 30 juin
B.P. 3304
Kinshasa/Gombe
République démocratique du Congo
Tel.: (243) 24 21710

Cable: CIVILAIR KINSHASA

DENMARK

Aircraft Accident Investigation Board
Langebjergvaenget 21
DK-4000 Roskilde
Denmark
Tel.: (45) 38 71 10 66 (0800 – 1600 hrs)
(45) 32 51 66 11 (1600 – 0800 hrs)
E-mail: aaib@hcl.dk
Fax: (45) 38 71 92 31
Telex: 16850 AAIB DK
Cable: AAIBDENM
Web site: <http://www.hcl.dk>

DJIBOUTI

Direction de l'Aviation Civile et de la Météorologie
B.P. (204) 250
Djibouti
République de Djibouti
Tel.: (253) 340169 / 341647
Fax: (253) 355975
AFTN: HFFFYAYX
Telex: 5871 PRESIDEN DJ

DOMINICA²

See Eastern Caribbean States

DOMINICAN REPUBLIC

Dirección General de Aeronáutica Civil
Edificio de Oficinas Gubernamentales
Avenida México Esq. Dr. Delgado
Bloque "A", 2° Piso
Apartado Postal 1180
Santo Domingo
República Dominicana
Tel.: (1) 809 221-8706 / 04
E-mail: ais.rep.dom@codetel.net.do
Fax: (1) 809 221-8616
AFTN: MDCDYFYX
Cable: DIRACIV-SANTO DOMINGO

EASTERN CARIBBEAN STATES

Directorate of Civil Aviation of Eastern Caribbean States
P.O. Box 1130
Factory Road
St. John's
Antigua
Tel.: (1) 809 462-0907
E-mail: oece.dca@candw.ag
Fax: (1) 809 462-4145
AFTN: TAPAYAYX
Telex: 2089 CIVILAV AK
Web site: http://www.oece.org/DCA_WEBSITE/contacting_the_dca.htm
Note.— The Directorate of Civil Aviation is perated in conjunction with States comprising the Organization of Eastern Caribbean States: Antigua

and Barbuda, Dominica, Grenada, Montserrat, Saint Kitts and Nevis Saint Lucia, and Saint Vincent and the Grenadines

ECUADOR

Dirección General de Aviación Civil
Departamento de Seguridad de Vuelo
Buenos Aires 149 y Av. 10 de Agosto
Casilla 2077
Quito
Ecuador
Tel.: (593) 2-544-274
Fax: (593) 2-563-995
AFTN: SEQUYAX
Telex: 22710 DACUIO ED

EGYPT

Central Department of Aircraft Accident Investigation and Prevention
Civil Aviation Authority
Ministry of Transport and Communications
P.O. Box 52, Cairo Airport Road
Cairo
Egypt
Tel.: (20) 2 634 9068 / (20) 2 666 850
E-mail: egoca@idsc.gov.eg
Fax: (20) 2 247 0351
SITA: CAIXYYF
AFTN: HECAYAYX
Cable: TYA RAN-CAIRO

EL SALVADOR

Dirección General de Transporte Aéreo
Aeropuerto de Ilopango
San Salvador
El Salvador
Tel.: (503) 295-0265 / (503) 295-0406
Fax: (503) 295 0345 / (503) 295 0443
AFTN: MSSSYAYX
Cable: AEROCIVIL San Salvador

EQUATORIAL GUINEA

Ministerio de Transportes y Comunicaciones
Dirección General de Transportes y Aviación Civil
Calle Arallia, No 22
Malabo (Bioko-Norte)
República de Guinea Ecuatorial
Tel.: (240) 9 3231 / (240) 9 2062
Fax: (240) 9 3313
AFTN: FGSL YD YX
Telex: GE913101 PUBMBO
Cable: DIRAVIACIVIL MALABO

ERITREA

Director General
Civil Aviation Department
P.O. Box 252
Massaw Street, Bldg Nr. 87

Asmara
Eritrea
Tel. (291) 1 120555 / 124335
E-mail: asmcaya@sita.gmsmail.com
Fax: (291) 1 124334 / 181255
SITA: ASMCAYA
AFTN: HHAAYAYX

ESTONIA

Civil Aviation Administration
Parnu Road 6
EE 0001 Tallinn
Estonia
Tel.: (372) 63 13818
E-mail: ecaa@trenet.ee
Fax: (372) 63 12681
AFTN: ULTTYAYX

ETHIOPIA

Civil Aviation Authority
P.O. Box 978
Addis Ababa
Ethiopia
Tel.: (251) 1 610277 / 180359
E-mail: civilaviation@telecom.net.et
Fax: (251) 1 612533
SITA: ADDYAYF
AFTN: HAABYAYX
Telex: 21162 CIV AIR ET
Cable: CIVILAIR Addis Ababa

FEDERATED STATES OF MICRONESIA

See Micronesia (Federated States of)

FJI

Civil Aviation Authority of Fiji
Private Bag Nap 0354
Nadi Airport
Fiji
Tel.: (679) 721 555 / (679) 722 500
Fax: (679) 721 500
SITA: NANCAXS
AFTN: NFHOYAYX
Telex: 5299 CAAF FJ
Cable: CIVILAIR NADI

FINLAND

Accident Investigation Board
Sörnäisten rantatie 33 C
FIN-00580 Helsinki
Finland
Tel.: (358) 9 1606 7643
E-mail: onnettomuustutkinta@om.fi
Fax: (358) 9 1606 7811
AFTN: EFHKYAYX
Telex: 12-1247 AVIA SF
Web site: <http://www.onnettomuustutkinta.fi>

FRANCE

Bureau d'Enquêtes et d'Analyses pour la
Sécurité de l'Aviation civile
Bâtiment 153
Aéroport du Bourget
93350 Le Bourget
France
Tel.: (33) 1 49 92 72 00
(33) 1 48 35 86 54 (Emergency 24 hours)
E-mail: bealab@francenet.fr
Fax: (33) 1 49 92 72 03
AFTN: LFPSYLYX
Telex: 203591 F
Web site: <http://www.bea-fr.org>

GABON

Secrétariat Général à l'Aviation Civile et
Commerciale
B.P. 2.212
Libreville
Gabon
Tel.: (241) 76 38 95 / (241) 73 08 28
Fax: (241) 73 08 25
AFTN: FOOVYAYX
Telex: 5352 GO
Cable: AVIACIVIL Libreville

GAMBIA

Gambia Civil Aviation Authority
Banjul International Airport
Yundum, P.O. Box 285
Banjul
Gambia
Tel.: (220) 472831, 82167 / 71
Fax: (220) 472190
AFTN: GBYDYAYX
Telex: 2295 MINWOCOM GV
Cable: CIVILAIR BJL

GEORGIA

Head of Air Transport Department
Ministry of Transport
28 Rustaveli Avenue
380008 — Tbilisi
Georgia
Tel.: (995) 32 93 30 92
Fax: (995) 32 98 96 30
SITA: TBSDMSU
AFTN: UGGUDD

GERMANY

Federal Bureau of Aircraft Accidents Investigation
Hermann-Blenk-Str. 16
38108 Braunschweig
Germany
Tel.: (49) 531 3548 0
E-mail: box@bfu-web.de
Fax: (49) 531 3548 246
Telex: 952749 ACCID D
Web site: <http://www.bfu-web.de>

GHANA

The Director General
Ghana Civil Aviation Authority
Private Mail Bag
Kotoka International Airport
Accra
Ghana
Tel.: (233) 21 776171
E-mail: dg.gcaa@ighmail.com
Fax: (233) 21 773293
SITA: ACCATYA
AFTN: DGAAYAYX
Telex: 94 2336 GHACAA GH
Cable: AIRCIVIL ACCRA

GREECE

Hellenic Republic
Ministry of Transport and Communication
Air Accident Investigation and
Aviation Safety Board
Ex. American Base
Building 221
Helliniko
167 01 Athens
Greece
Tel.: (30) 210 99 73 024
(30) 69 44 580 464 (24 hour)
E-mail: nspoul@otenet.gr
Fax: (30) 210 99 73 184

GRENADA

See Eastern Caribbean States

GUATEMALA

Dirección General de Aeronáutica Civil
Aeropuerto Internacional "La Aurora"
Zona 13
Guatemala, Centro América
Tel.: (502) 2 331 0311 / 9484
Fax: (502) 2 331 4840
AFTN: MGGTYAYZ
Telex: 3120 ACIVIL GU
Cable: DAEROCIVIL Guatemala

GUINEA

Ministère de l'Équipement
Direction Nationale de l'Aviation Civile
B.P. 95
Conakry
République de Guinée
Tel.: (224) 45 34 57 / 45 19 28
Fax: (224) 41 35 77
AFTN: GUCYYAYX
Telex: 22349 MITRANS
Cable: AVIACIVIL CONAKRY

GUINEA-BISSAU

Direction Générale de l'Aviation Civile
C.P. 77

Bissau

Guinée-Bissau
Tel.: (245) 21 30 03 / 21 39 61
AFTN: GGOVYAYX
Cable: AEROCIVIL Bissau

GUYANA

Civil Aviation Department
Ministry of Public Works and Communications
Oranapai Towers, Wight's Lane
Kingston
P.O. Box 1006
Georgetown
Guyana
Tel.: (592) 2 56822 / (592) 2 54080
Fax: (592) 2 56800
AFTN: SYTMAYYX
Cable: CIVILAV

HAITI

Office National de l'Aviation civile
Aéroport International de Port-au-Prince
B.P. 1346
Port-au-Prince
Haiti
Tel.: (509) 46 052
Fax: (509) 46 0998
AFTN: MTEGYAYX
Telex: CIVILAV ITT 2030465

HONDURAS

Dirección General de Aeronáutica Civil
Aeropuerto Internacional Toncontín
Apartado Postal 30145
Tegucigalpa, D.C.
Honduras
Tel.: (504) 233-1115
Fax: (504) 233-3683
AFTN: MHTGYAYX
Telex: 1523 DGAC HO
Cable: DIRGA -TEGUCIGALPA

HONG KONG

Civil Aviation Department
Queensway Government Offices, 46th Floor
66 Queensway
Hong Kong
China
Tel.: (852) 2-867 4332
E-mail: cadadmin@vol.net
Fax: (852) 2-869 0093
AFTN: VHHHYAYX
Telex: 61361 CADHK HX

HUNGARY

Director
Civil Aviation Safety Board CASABO
H-1675 Budapest-Ferihegy
POB 62
Hungary

Tel.: (36) 296 9504
(36) 294 5529
Fax: (36) 296 8808
Web site: <http://www.caa.hu>

ICELAND

Aircraft Accident Investigation Board
Hus FBSR
Flugvallarvegi
101 Reykjavik
Iceland
Tel.: (354) 511 1666 (0800 – 1600 hrs)
(354) 569 4141 (1600 – 0800 hrs)
(354) 660 0336 (24 hour)
E-mail: mf@mf.is
Fax: (354) 511 1667
AFTN: BICAYAY
Web site: <http://www.rnf.is>

INDIA

Office of the Director General of Civil Aviation
DGCA Complex
Opposite Safdarjung Airport
New Delhi 110003
India
Tel.: (91) 11 4620784
E-mail: dgca@hub.nic.in
Fax: (91) 11 4629221
(91) 11 4633140
AFTN: VIDDYAYX
Telex: 31-74127 DGCA IN

INDONESIA

National Transportation Safety Committee
Gedung Karsa, 2nd Floor
Department of Transport
Merdeka Barat No. 8
Jakarta 10110
Indonesia
Tel.: (62) 21 350 5137
(62) 21 350 5133
Fax: (62) 21 350 5139
AFTN: WIIXYAYX
Telex: 49482 CIVAIR IA
Cable: CIVILAIR JAKARTA

IRAN (ISLAMIC REPUBLIC OF)

Civil Aviation Organization
Ministry of Roads and Transportation
P.O. Box 11365-8315
Mehrabad Airport
Tehran
Islamic Republic of Iran
Tel.: (98) 21 646-9732
Fax: (98) 21 605-9348
AFTN: OIIYAYX
Telex: 213889 EPD IR
Cable: CIVILAIR, TEHRAN

IRAQ

Directorate of Flight Safety
General Establishment of Civil Aviation
P.O. Box 23006
Baghdad International Airport
Baghdad
Iraq
Tel.: (964) 1 8863999 (ext. 28278)
Fax: (964) 1 8880178
SITA: SDAYAYD
AFTN: ORBSYDYX
Telex: 212500 YIA IK
Cable: SDA

IRELAND

Air Accident Investigation Unit (AAIU)
Department of Transport
44 Kildare Street
Dublin 2
Ireland
Tel.: (353) 1 604 1293
E-mail: aaiu@transport.ie
Fax: (353) 1 604 1514
AFTN: EIDWYAYX
Web site: <http://www.aaiu.ie>

ISRAEL

Chief Investigator, Accidents and Incidents
Civil Aviation Administration
P.O. Box 8
Ben Gurion International Airport 70100
Israel
Tel.: (972) 3-9774600
E-mail: hassk@mot.gov.il
Fax: (972) 3-9774593
AFTN: LLADYAYX
Telex: 381000 CAATS IL
Cable: MEMTEUFA-BENGURION
AIRPORTISRAEL

ITALY

Agenzia nazionale per la sicurezza del volo
Via A. Benigni, 53
00156 Rome
Italy
Tel.: 39 068 207 8219 / 39 068 207 8200
Fax: 39 068 273 672

JAMAICA

Civil Aviation Authority
4 Winchester Road
Kingston 5
Jamaica
Tel.: (876) 960-3965 / (876) 920-2280
E-mail: jcivav@toj.com
Fax: (876) 920-0194
AFTN: MKJKYAYX
Cable: CIVAV JA

JAPAN

Director-General
Secretariat of the Aircraft and Railway Accidents
Investigation Commission
Ministry of Land, Infrastructure and Transport
2-1-2, Kasumigaseki, Chiyoda-ku
Tokyo 100-8918
Japan
Tel.: (81) 3 5253 8813
E-mail: ARAIC@mlit.go.jp
Fax: (81) 3 5253 1677
AFTN: RJTDYAYA
Cable: KOKUKYOKU-TOKYO
Web site: <http://www.motnet.go.jp/araic/index.html>

JORDAN

Civil Aviation Authority
Aircraft Accident Investigation Unit (AIU)
P.O. Box 39257
Amman 11104
Jordan
Tel.: (962) 6 445 2027 / (962) 6 489 2282
(962) 6 445 1140
E-mail: investigation@jcaa.gov.jo
Fax: (962) 6 445 1141
SITA: AMMXYA
AFTN: OJAMYAYX
Telex: 21325 CIVAIR JO
Web site: http://www.jcaa.gov.jo/air_accident_investigation.asp

KAZAKHSTAN

Ministry of Transport and Communications
Committee for Usage of Airspace and Civil
Aviation
Activity
458 Seyfullin Avenue
480083 Almaty
Kazakhstan
Tel.: (7) 327 2 62 08 56 / 39 34 61
Fax: (7) 327 2 39 02 87
AFTN: UAADDRDU
Telex: 25 12 32 PTB SU

KENYA

The Chief Inspector of Accidents
Directorate of Civil Aviation
P.O. Box 30163
Nairobi
Kenya
Tel.: (254) 2 822950 (ext. 238)
Fax: (254) 2 822195
AFTN: HKNCYAYD
Telex: KE 25239 DCA HQ
Cable: DIRECTAIR

KIRIBATI

The Director of Civil Aviation

Ministry of Information, Communications and
Transport
P.O. Box 277
Bikenibeu, Tarawa
Kiribati
Tel.: (686) 28092 / 26003
Fax: (686) 28280 / 26193
AFTN: NQTAYF
Telex: KI77022
Cable: MINCOM TARAWA

**KOREA, DEMOCRATIC PEOPLE'S
REPUBLIC OF**

See Democratic People's Republic of Korea
KOREA, REPUBLIC OF
See Republic of Korea

KUWAIT

Directorate General of Civil Aviation
P.O. Box 17 SAFAT
Kuwait 13001
Kuwait
Tel.: (965) 476-5815
(965) 476-2755
Fax: (965) 476-5796
SITA: KWIASYA/KWIDDYA/KWIAPYA
AFTN: OKAAYAYX
Cable: CIVAIR KUWAIT

KYRGYZSTAN

Ministry of Transport and Communications
Department of Air Transport and Air Space Use
184 Ahunbaev St.
720044 Bishkek
Kyrgyzstan
Tel.: (996) 7 3312 422515
Fax: (996) 7 3312 420686
SITA: FRU...K2
AFTN: UAFUUKXX

LAO PEOPLE'S DEMOCRATIC REPUBLIC

Department of Civil Aviation
2 Pang Kham Street
P.O. Box 119
Vientiane
Lao People's Democratic Republic
Tel.: (856) 21 215550
Fax: (856) 21 212043
AFTN: VLAOYAYX
Cable: AVIACIVIL Vientiane

LATVIA

Civil Aviation Administration
Airport "Riga"
LV-1053 Riga
Latvia
Tel.: (371) 7 207607 / 207507
E-mail: admin@latcaa.gov.lv
Fax: (3717) 207122

AFTN: UMRUYAYX
Telex: 161100 PTB SJ 1237 AVTO

LEBANON

Directorate General of Civil Aviation
Beirut International Airport
Khalde
Lebanon
Tel.: (961) 1 629010
E-mail: dirac@cnrs.edu.lb
Fax: (961) 1 629011
AFTN: OLBAYFYX
SITA: OLBVXSXT
Telex: LE20314 DGACLN LE
Cable: CIVILAIR, BEIRUT

LESOTHO

Directorate Civil Aviation
P.O. Box 629
Maseru 100
Lesotho
Tel.: (266) 312499
Fax: (266) 310188
AFTN: FXMMYAYX
Telex: 4321 LO
Cable: CIVILR

LIBERIA

Directorate of Civil Aviation
Ministry of Transport
P.O. Box 9041-1000
Monrovia 10
Liberia
Tel.: (231) 22 66 91
Fax: (231) 22 75 15
AFTN: GLRBYAYX
Telex: 44384 MINTRANS

LIBYAN ARAB JAMAHIRIYA

Civil Aviation and Meteorology Higher Institute
P.O. Box 84116
Tripoli
Libyan Arab Jamahiriya
Tel.: (218) 21 3615994 / 3330256
Fax: (218) 21 3615995
SITA: TIPYAXS-TIPTOYA
AFTN: HLLTYAYX
Telex: 20353 CALLY
Cable: SIRECTAIR TRIPOLI BYA

LITHUANIA

Directorate of Civil Aviation of Lithuania
Rodunios Kelias 2, Airport
2023 Vilnius
Lithuania
Tel.: (370) 2 739 112
E-mail: Transp@Transp.lt
Fax: (370) 2 739 122
AFTN: UMWYAYX

LUXEMBOURG

Ministère des Transports
Direction de l'Aviation Civile
19-21, Boulevard Royal
Boîte postale 590
L-2938 Luxembourg
Tel.: (352) 478-4413 / 14
Fax: (352) 467-7790
AFTN: ELLXYAYX
Telex: 1465 CIVAIR LU
Cable: CIVILAIR-LUX

MACEDONIA

See The former Yugoslav Republic of Macedonia

MADAGASCAR

Ministère des Transports et de la Météorologie
Direction de l'Aviation Civile
B.P. 921 Anosy
Antananarivo 101
Madagascar
Tel.: (261) 20 22 35689
(261) 20 22 28418
(261) 20 22 44757
Fax: (261) 20 22 30444
AFTN: FMMDYAYX

MALAWI

Director of Civil Aviation
Private Bag 322, Capital City
Lilongwe 3
Malawi
Tel.: (265) 780 577
E-mail: aviation@malawi.net
Fax: (265) 784 986
AFTN: FWHQYAYX
Telex: 44736 AVIATION MI
Cable: AVIATION-LILONGWE

MALAYSIA

Director General
Department of Civil Aviation
3rd-5th Floor Block B, Wisma Semantan
12, Jalan Gelenggang, Bukit Damansara
50618 Kuala Lumpur
Malaysia
Tel.: (60) 3-253 9600
Fax: (60) 3-253 9533
AFTN: WMKKYAYX
Telex: PENAWA MA 30128
Cable: AIRCIVIL KUALA LUMPUR

MALDIVES

Civil Aviation Department
Ministry of Transport and Civil Aviation
2nd Floor, Huravee Building
Ameer Ahmed Magu
Malé 20-05

Maldives
Tel.: (960) 324 986 / 324 983
E-mail: civav@transcom.gov.mv
Fax: (960) 323 039
AFTN: VRMMYAYX
Telex: 66034 CIVAV MF

MALI

Direction Nationale de l'Aéronautique Civile
Ministère des Travaux Publics et des Transports
B.P. 227
Bamako
Mali
Tel.: (223) 22 55 24
Fax: (223) 22 61 77
AFTN: GABVYAXY
Cable: AVIACIVIL Bamako

MALTA

Department of Civil Aviation
Luqa Airport
Luqa Cmr 02
Malta
Tel.: (356) 222 936 / (356) 249 170
Fax: (356) 239 278
AFTN: LMMLYAYX
Telex: 1654 CAMLT MW
Cable: CIVILAIR MALTA

MARSHALL ISLANDS

Directorate of Civil Aviation
P.O. Box 1114
Majuro 96960
Marshall Islands
Tel.: (692) 247 3889
Fax: (692) 247 7615 / 3888

MAURITANIA

Ministère de l'Équipement et des Transports
Direction de l'Aviation civile
Boîte Postale 91
Nouakchott
Mauritanie
Tel.: (222) 253 337 / (222) 535 78
Fax: (222) 535 78
SITA: NKCYAYX
AFTN: GQNVYAMR
Cable: MINITRANSPORTS Nouakchott

MAURITIUS

Director of Civil Aviation
S.S.R. International Airport, Plaisance
Plaine Magnien
Mauritius
Tel.: (230) 6373531
E-mail: dcamru@intnet.mu
Fax: (230) 6373164
SITA: MRUXTYF
AFTN: FIMPYAYX

Telex: 4896 DCAMAU
Cable: CIVILAIR MAURITIUS

MEXICO

Dirección General de Aeronáutica Civil
Secretaría de Comunicaciones y Transportes
Providencia No. 807 — 6o piso
Colonia del Valle
Codigo Postal 03100
México, D.F.
Mexico
Tel.: (52) 55 5 523 33 77
Fax: (52) 55 5 523 72 07
AFTN: MMMXYAYX
Telex: 1764154 ACIAME

MICRONESIA (FEDERATED STATES OF)

Division of Civil Aviation Administration
Department of Transportation, Communications
and
Infrastructure
P.O. Box PS-2
Palikir, Pohnpei, FM 96941
Federated States of Micronesia
Tel.: (691) 320 2865
E-mail: transfm@mail.fm
Fax: (691) 320 5853
AFTN: PTPNYAYX
Telex: 729-6807

MOLDOVA, REPUBLIC OF

See Republic of Moldova

MONACO

Service de l'Aviation Civile
Héliport de Monaco
MC-98000 Monaco
La Principauté de Monaco
Tel.: (377) 93 15 80 24 / 99
Fax: (377) 93 15 87 08
AFTN: LNM CYAYX
Telex: 469525 MONAVI

MONGOLIA

Civil Aviation Authority of Mongolia
Airport Buyant-Uhaa International
Ulaanbaatar 34
Mongolia
Tel.: (976) 1 313 151
E-mail: intercaam@magicnet.mn
Fax: (976) 1 313 127 / 151
SITA: ULNUGOM
AFTN: ZMUBYAYX
Telex: 79323 CAA MH
MONTSERAT₁
See Eastern Caribbean States

MOROCCO

Administration de l'Air

B.P. 1073
Rabat-Principal
Rabat
Maroc
Tel.: (212) 7 77 45 54 / 35 27
Fax: (212) 7 77 30 74 / 68 33 76
AFTN: GMMRYAYA
SITA: BBAXYYF
Telex: 36772 M
Cable: 36772 M

MOZAMBIQUE

National Civil Aviation Administration
P.O. Box 227
Maputo
Mozambique
Tel.: (258) 1 465416
Fax: (258) 1 465415
AFTN: FQHXYAYX
Telex: 6-175 SEAC MO
Cable: AERONAUTICA-MAPUTO

MYANMAR

Department of Civil Aviation
Headquarters Building
Yangon International Airport
P.O. Box 11021 Mingaladon
Yangon
Myanmar
Tel.: (95) 1 665 637 / 635 996
Fax: (95) 1 665 124 / 6078
AFTN: VYYYYAYX
Telex: 21228 CIVAIR BM

NAMIBIA

Chief, Accident Investigation
Ministry of Works, Transport and Communication
Private Bag 12003
Ausspannplatz
Windhoek
Namibia
Tel.: (264) 61 208 8802
Fax: (264) 61 238 884
AFTN: FYHQ YAYX

NAURU

Director of Civil Aviation
Civil Aviation Authority
Government Office
Yaren District
Nauru, Central Pacific
Tel.: (674) 444 3113
Fax: (674) 444 3117
AFTN: ANAUAYYX
Telex: 33081
Cable: GOVNAURU

NEPAL

Director General of Civil Aviation

Civil Aviation Authority
Babar Mahal
Kathmandu
Nepal
Tel.: (977) 1-262387 / 262518
E-mail: cnsatm@mos.com.np
Fax: (977) 1-262516
AFTN: VNKTYAYX
Telex: 2553 DCA NP
Cable: AIRCIVIL

NETHERLANDS ANTILLES 1

Department of Civil Aviation
Seru Mahuma Z/N
Curaçao
Netherlands Antilles
Tel.: (599) 9 8683933
Fax: (599) 9 8689924
AFTN: TNCCYAYX
Telex: 1102 DCA NA
Cable: CIVILAIR-CURAÇAO

NETHERLANDS

Dutch Transport Safety Board
P.O. Box 95404
2509 CK The Hague
Netherlands
Tel.: (31) 70-333 70 00
(31) 800 6353 7888 (24 hour)
E-mail: aviation@RvTV.nl
Fax: (31) 70-333 70 77
AFTN: EHAMYAYL
Telex: 74592 RLDLI NL
Web site: <http://www.rvtv.nl>

NEW ZEALAND

The Chief Executive
Transport Accident Investigation Commission
Level 14 St. John House
114 The Terrace
P.O. Box 10323
Wellington 6036
New Zealand
Tel.: (64) 4-473-3112
E-mail: inquiries@taic.org.nz
Fax: (64) 4-499-1510
AFTN: NZHOYAYX
Cable: CIVAIR NZ
Web site: <http://www.taic.org.nz>

NICARAGUA

Dirección General de Aeronáutica Civil
Ministerio de Transporte y la Construcción
Apartado Postal 4936
Managua
Nicaragua
Tel.: (505) 2 226 958 / (505) 2 227 517
E-mail: dgacmct@tmx.com.ni
Fax: (505) 2 227 516

AFTN: MNMGYAYX
Telex: 1308 AEROCIVIL

NIGER

Direction de l'Aviation Civile
Ministère des Transports
B.P. 727
Niamey
Niger
Tel.: (227) 72 32 66 / 67
Fax: (227) 74 17 56
SITA: DRRVSITX
AFTN: DRRVYAYX
Telex: MINTRANS 5249 NI
Cable: AVIACIVILE Niamey

NIGERIA

Federal Ministry of Aviation
New Federal Secretariat — Annex 3
Shehu Shagari Way — PMB 5012
Wuse, Abuja
Nigeria
Tel.: (234) 9523 2118
E-mail: aiblos@infoweb.abs.net
Fax: (234) 9523 2113 / 1603
AFTN: DNLLYAYX
Telex: 26567 FCAA NG
SITA: LOSXSYP

NORWAY

Aircraft Accident Investigation Board
Civil Aviation Administration
Postboks 213
N-2001 Lillestrøm
Norway
Tel.: (47) 64-84 57 60
Fax: (47) 64-84 57 70
AFTN: ENCAAYYX
Cable: 71032 ENFB N
Web site: <http://www.aaib-n.org>

OMAN

Directorate General of Civil Aviation and
Meteorology
Seeb International Airport
P.O. Box 1, Postal Code 111
Muscat
Oman
Tel.: (968) 519 210 / 519 315
E-mail: dgen@dgcam.com
Fax: (968) 510 122
AFTN: OOMSYAYX
Telex: 5418 DGCAOMAN ON
Cable: CIVAIR MUSCAT

PAKISTAN

Headquarters, Civil Aviation Authority
Jinnah Terminal Complex
QIAP

Karachi Airport — 75200
Pakistan
Tel.: (92) 91 920 1500
E-mail: gmmisca@www.fascom.com
Fax: (92) 91 920 1594
Telex: 29534 DGCAA PK
SITA: KHIAPXX to DG HQCAA
AFTN: OPHQYAYX

PALAU

Ministry of Commerce and Trade
P.O. Box 1471
Koror
Palau 96940
Tel.: (680) 488 1116 / 587 2111
E-mail: mincat@palaunet.com
Fax: (680) 587 3521 / 2222

PANAMA

Departamento de Prevención e Investigación de
Accidentes
Dirección de Aeronáutica Civil
Arp. Marcos A. Gelabert — Albrook
Vía Diógenes de la Rosa, Edificio 805
Apartado 7501 y 7615
Panama 5
Panama
Tel.: (507) 315-0260
Fax: (507) 315-0386
AFTN: MPTOYAYX
Telex: 2057 CIVILAV PA

PAPUA NEW GUINEA

Director of Air Safety Investigation
Department of Civil Aviation
P.O. Box 684
Boroko, NCD
Papua New Guinea
Tel.: (675) 271764
Fax: (675) 272201
AFTN: AYPYAYX
Telex: 22203 NE

PARAGUAY

Dirección Nacional de Aeronáutica Civil
Ministerio de Defensa Nacional
2o Piso
Avda. Mariscal López y Vice Presidente Sánchez
Casilla de Correos 1568
Asunción
Paraguay
Tel.: (595) 21 203 614 / 5
Fax: (595) 21 213 406
AFTN: SGASYAYX
Telex: 5313 PY DGAC

PERU

Dirección General de Aeronáutica Civil
Ministerio de Transportes y Comunicaciones

Avenida 28 de Julio #800
Lima-1
Peru
Tel.: (511) 433 7800 / 433 3166
Fax: (511) 433 2808
AFTN: SPLIYAYD-SPLIYAYX
Telex: 25511 PE DIGECOM
Web site: <http://www.mtc.gob.pe>

PHILIPPINES

Air Transportation Office
Ninoy Aquino International Airport
MIA Road
Pasay City 1300, Metro Manila
Philippines
Tel.: (63) 2 832 3308
E-mail: opcenato@wpi.webquest.com
Fax: (63) 2 833 0125
AFTN: RPLLYAXX

POLAND

The State Commission of Aircraft Accident
Investigation
(SCAAI)
Ministry of Transport and Maritime Economy
ul. Chalubinskiego 4/6
00-928 Warszawa 67
Poland
Tel.: (48) 22 630-11-42
Fax: (48) 22 630-11-43
SITA: WAWGILO
AFTN: EPWWYAYX
Telex: 816651 MTIGM

PORTUGAL

Cabinete de Prevenção e Investigação
de Acidentes com Aeronaves (GPIAA)
Rua do Conde Redondo n.º 8-2º direito
1150-105 Lisboa
Portugal
Tel.: (351) 21 330 33 20
24 hours: (351) 21 330 33 45
E-mail: geral@gpaaa.gov.pt
Fax: (351) 21 330 33 50
AFTN: LPPTYLYX

QATAR

Department of Civil Aviation and Meteorology
P.O. Box 3000
Doha
Qatar
Tel.: (974) 426262
Fax: (974) 429070
AFTN: OTBDYAYX
Telex: 4306 CIVAIR DH
Cable: CIVILAIR DOHA

REPUBLIC OF KOREA

Aviation Safety Division

Civil Aviation Bureau
Ministry of Construction and Transportation
1 Chungang-Dong
Kwachon-City Kyunggi-do
Republic of Korea 427-760
Tel.: (82) 2 504-9183
E-mail: airsafe@moct.go.kr
Fax: (82) 2 503-7329
AFTN: RKSLYAYX
Telex: KK24778
Cable: CIVIL AIR SEOUL

REPUBLIC OF MOLDOVA

State Administration of Civil Aviation
Airport
MD 2026 Chisinau
Republic of Moldova
Tel.: (373) 2 524064 / 525766
Fax: (373) 2 529118 / 529190
AFTN: LUKKYGYX

ROMANIA

Ministry of Transport
Department of Civil Aviation
38 Dinicu Golescu Blvd., Sector 1
77113 Bucharest
Romania
Tel.: (40) 1 222-3737 / 638-6868
Fax: (40) 1 223-1485 / 222-5579
SITA: BUHYARO
AFTN: LRBBYAYA
Telex: 11181 AIRBUHR

RUSSIAN FEDERATION

Federal Aviation Authorities of Russia
State Oversight Flight Safety Department
37 Leningradsky Prospect
125167 Moscow
Russian Federation
Tel.: (7) 095 155-5784
Fax: (7) 095 155-5535
SITA: MOWYASU
AFTN: UUUFYLY
Interstate Aviation Committee
Air Transport Accident Investigation Commission
Building 22/2/1
Bolshaya Ordynka Street
109017 Moscow
Russian Federation
Tel.: (7) 095 951-1686
Fax: (7) 095 953-1145
AFTN: UUUUZXDD

RWANDA

Direction de l' Aéronautique
B.P. 898
Kigali
Rwanda
Tel.: (250) 75971

Fax: (250) 72971
AFTN: HRYRYAYX
Cable: DIRAVIAMET Kigali

SAINT KITTS AND NEVIS²
See Eastern Caribbean States

SAINT LUCIA
See Eastern Caribbean States

SAINT-PIERRE ET MIQUELON¹
Service de l'Aviation Civile
Blvd de Port-en-Bessin
B.P. 4265 Saint-Pierre
97500 Saint-Pierre et Miquelon
Telex: 914439 DDE SPM
AFTN: LFVPYAYX
Cable: AVIACIVIL Saint-Pierre

SAINT VINCENT AND THE GRENADINES
See Eastern Caribbean States

SAMOA
Ministry of Transport: Civil Aviation, Marine and Shipping
P.O. Box 1607
Apia
Samoa
Tel.: (685) 23 290 / 2
E-mail: sectport@samoa.net
Fax: (685) 20 048
AFTN: NSFAYD
Telex: 21 MALO SX
Cable: MALO APIA

SAN MARINO
Ministry of Communications and Transport
Via A. di Suberchio
47898 Cailungo
San Marino
Tel.: (378) 549 992 345

SAO TOME AND PRINCIPE
Direction de l'Aviation Civile
C.P. 97
Sao Tomé
Sao Tomé-et-Principe
Tel.: (239) 22062 / 21154
Fax: (239) 21848
AFTN: FPSTYA
Telex: 245 DAC ST
Cable: AERONAUTICA São Tomé

SAUDI ARABIA
Presidency of Civil Aviation
P.O. Box 887
Jeddah 21165
Saudi Arabia
Tel.: (966) 2 640-5830 / 5000

Fax: (966) 2 640-5877
AFTN: OEJDYAYX
Telex: 601093 CIVAIR SJ
Cable: CIVILAIR JEDDAH

SENEGAL
Direction de l'Aviation Civile
B.P. 8184
Aéroport de Dakar-Yoff
Sénégal
Tel.: (221) 20 04 03
Fax: (221) 20 39 67
AFTN: GOO YAYX
Telex: 51206 SG
Cable: AVIACIVIL SENEGAL

SERBIA AND MONTENEGRO
National Civil Aviation Administration (NCAA)
Federal Ministry of Transport and Telecommunication
Omladinskih brigada 1
11070 Novi Beograd
Serbia and Montenegro
Tel.: (381 11) 311 73 47
Fax.: (381 11) 311 75 18

SEYCHELLES
Directorate of Civil Aviation
P.O. Box 181 Victoria
Mahé
Seychelles
Tel.: (248) 373 001 / 373 533
E-mail: dcaadmin@seychelles.net
Fax: (248) 384 009
AFTN: FSIAYNYX
Telex: 2239 DCA SZ
Cable: DIRECTAIR SEYCHELLES

SIERRA LEONE
Director of Civil Aviation
Ministry of Transport and Communications
Ministerial Office Block
George Street
Freetown
Sierra Leone
Tel.: (232) 22 22106 / 26191
Fax: (232) 22 228 488
AFTN: GFLLYA
Telex: SE3574
Cable: AIRCIVIL Freetown

SINGAPORE
Air Accident Investigation Bureau of Singapore
Changi Airport Post Office
P.O. Box 1005
Singapore 918155
Tel.: (65) 6541 2799
(65) 6541 2800
(65) 6541 2796

Fax: (65) 6542 2394
AFTN: WSSSYAYX
Telex: RS 21231 AVIATEL
Cable: AIRCIVIL
Web site: <http://www.mot.gov.sg>

SLOVAKIA

Civil Aviation Administration
M.R. Stefanik Airport
823 05 Bratislava
Slovakia
Tel.: (421) 7 4857 4055
E-mail: selnekovic@sli.sk
Fax: (421) 7 4342 0331 / 4509
SITA: BTSTOYA
AFTN: LZIBYIYX, or LZIBYIYP
Telex: 92264 MDSR SK

SLOVENIA

Ministry of Transport and Communications
Civil Aviation Authority
Langusova 4
SI-1535 Ljubljana
Slovenia
Tel.: (386) 61 17 88 165
Fax: (386) 61 17 88 149
SITA: LJUXXYF
AFTN: LJLAYAYX
Telex: 39160 SL RUZPYU

SOLOMON ISLANDS

Civil Aviation Division
Ministry of Culture, Tourism and Aviation
P.O. Box G20
Honiara
Solomon Islands
Tel.: (677) 36561 / 3
Fax: (677) 36775
AFTN: AGGHYAYX
Telex: 66470 HQ
Cable: CIVILAIR Honiara

SOMALIA

Somali Civil Aviation Authority
Flight Safety Division
P.O. Box 1737
Mogadishu
Somalia
Tel.: (252) 1 20203
AFTN: HCMMYAYX
Telex: 3033 MINTRAS
Cable: CIVAIR Mogadishu

SOUTH AFRICA

General Manager, Safety Promotion
Civil Aviation Authority
Private Bag X 08
Waterkloof 0145
Pretoria

South Africa
Tel.: (27) 12 426 0118
E-mail: mail@caa.co.za
Fax: (27) 12 426 0160
Web site: <http://www.caa.co.za>

SPAIN

Comisión de Investigación de Accidentes
e Incidentes de Aviación Civil
Ministerio de Fomento
C\Fruela, 6 — 1a planta
28011 Madrid
Spain
Tel.: (34) 91 597 89 60
E-mail: ciaiac@mfom.es
Fax: (34) 91 463 55 35
AFTN: LEACYAYX
Telex: 27702 CIAIR E
Web site: <http://www.mfom.es/ciaiac>

SRI LANKA

Department of Civil Aviation
Supreme Building, 5th-7th Floor
64, Galle Road
Colombo 03
Sri Lanka
Tel.: (94) 1 333 447
E-mail: sldgca@slt.lk
Fax: (94) 1 424 540
AFTN: VCCCYAYX
Telex: 22229 MINDEF CE
Cable: AirCIVIL Colombo

SUDAN

Director General of Civil Aviation Authority
Technical Services and Flight Safety
P.O. Box 430, Nile Avenue
Khartoum
Sudan
Tel.: (249) 772 360 / 770 617
Fax: (249) 779 715
AFTN: HSSSYAYG
Telex: 22650 DGACA ASD

SURINAME

Permanent Secretary
Ministry of Transport, Communications and
Tourism
Prins Hendrikstraat 26-28
Paramaribo
Suriname
Tel.: (597) 420 100 / 420 422
E-mail: tctdir@sr.not
Fax: (597) 420 425 / 420 100
AFTN: SMPBYAYX
Telex: 148 CIVPBM SN
Cable: CIVILAIR

SWAZILAND

Ministry of Public Works and Transport
Directorate of Civil Aviation
Swazi Bank Building
P.O. Box 58
Mbabane 4100
Swaziland
Tel.: (268) 48683
E-mail: dca@iafica.sz
Fax: (268) 48682
AFTN: EDMBYQ
Telex: 2104 WD

SWEDEN

Board of Accident Investigation
P.O. Box 12538
S-102 29 Stockholm
Sweden
Tel.: (46) 8 441 3823
E-mail: stfgd@havkom.se
Fax: (46) 8 441 3821
Web site: <http://www.havkom.se>

SWITZERLAND

Département fédéral de l'environnement, des transports,
de l'énergie et des communications (DETEC)
Bureau d'enquêtes pour les accidents d'aviation (BEAA)
Bundeshaus Nord
CH-3003 Berne
Switzerland
Tel.: (41) 31 322 5544
(41) 31 810 4151
(41) 13 831 111 (24-hour — ask for AAIB)
Fax: (41) 31 322 5599
(41) 31 810 4150
SITA: BRNZLYA
AFTN: LSSOYAYX
Cable: 912601 OFA CH
Web site: <http://www.bfu.admin.ch>

SYRIAN ARAB REPUBLIC

Directorate General of Civil Aviation
P.O. Box 6257
Damascus
Syrian Arab Republic
Tel.: (963) 11 3331306
Fax: (963) 11 2232201
AFTN: OSDIYAYX
Telex: 411928 CIVAIR SY

TAJIKISTAN

Aircompany "Tajik Air"
734006 Dushanbe
Titova Str. 32/1
Tajikistan
Tel.: (7) 3772 212247
Fax: (7) 3772 510041 / 218685
SITA: DYUWW7J

AFTN: UTDDTJKW

TANZANIA

See United Republic of Tanzania

THAILAND

Ministry of Transport and Communications
38 Ratchadamnoen Nok Avenue
Pomprab Sattru Phai
Bangkok 10100
Thailand
Tel.: (66) 2 281 3422 / 281 9515
Fax: (66) 2 280 1714
AFTN: VTBAYAYX
Telex: 70000 MINOCOM TH
Cable: CIVILAIR Bangkok

THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA

Ministry of Transport and Communications
Directorate General of Civil Aviation
Dame Gruev 1
91000 Skopje
The former Yugoslav Republic of Macedonia
Tel.: (389) 91 14 82 20
Fax: (389) 91 14 82 39
SITA: SKPAPYF
AFTN: LWSKYSYX

TOGO

Direction de l'Aviation Civile
B.P. 2699
Lomé
Togo
Tel.: (228) 263 740
(228) 265 574
Fax: (228) 260 860
AFTN: DXXXAYYX

TONGA

Ministry of Civil Aviation
P.O. Box 845
Queen Salote Road
Nuku'alofa
Tonga
Tel.: (676) 24 144
(676) 24 045
Fax: (676) 24 145
AFTN: NFTNYAYX
Telex: 66269 PRIMO TS
Cable: CIVILAIR TONGA

TRINIDAD AND TOBAGO

Director of Civil Aviation
P.O. Box 552
89 Abercromby Street
Port of Spain
Trinidad and Tobago
Tel.: (1) 809 625 9842 / 3

Fax: (1) 809 625 3456
AFTN: TTPSYAYX
Cable: CIVILAV Trinidad

TUNISIA

Ministère du Transport
Direction Générale de l'Aviation Civile
13, Rue 8006 — Monplaisir 1002
Tunis
Tunisie
Tel.: (216) 1 794424
Fax: (216) 1 794227
SITA: TUNXYYP
AFTN: DTTVYAYX
Telex: 13545 CIVIAC TN
Cable: CIVIAC 13545

TURKEY

Directorate General of Civil Aviation
Ministry of Transport and Communications
Talât Paşa Bulvarı, No. 4
Gar 06330
Ankara
Turkey
Tel.: (90) 312 212 4635
Fax: (90) 312 212 4684
SITA: ANKYXYA
AFTN: LTAAYAYX
Telex: 44659 CAD TR

TURKMENISTAN

Department of Transport and Communications
National Civil Aviation Administration
Chary Nurymov Street, 3a
744000 Ashgabad
Turkmenistan
Tel.: (993) 12 35 10 52 / 511804
Fax: (993) 12 35 44 02
SITA: ASBTCT5
AFTN: UTAUYAYX
Telex: 228 118 AKHAL RU

TURKS AND CAICOS ISLANDS

Department of Civil Aviation
Grand Turk
Turks and Caicos Islands
Tel.: (1) 649 946 2138
Fax: (1) 649 946 1185

UGANDA

The Managing Director
Civil Aviation Authority
P.O. Box 5536
Kampala
Uganda
Tel.: (256) 41 321 308
E-mail: caa@starcom.ug.com
Fax: (256) 41 320 964
AFTN: HUENYAYX

Cable: 61508 CAA UGA

UKRAINE

Aircraft Accident Investigation Board
State Aviation Administration
Pr. Peremogy 14
252135 Kyiv
Ukraine
Tel.: (380) 44 216 4271
Fax: (380) 44 216 4271 (24 hour)
AFTN: UKKAPLXX

UNITED ARAB EMIRATES

General Civil Aviation Authority
P.O. Box 6558
Abu Dhabi
United Arab Emirates
Tel.: (971) 2 444 7666
E-mail: atmuae@emirates.net.ae
Fax: (971) 2 499 1599 / 405 4485
AFTN: OMAEYAYX

UNITED KINGDOM

Air Accidents Investigation Branch
Department of Environment, Transport and the
Regions
Berkshire Copse Road
Aldershot
Hants
GU11 2HH
United Kingdom
Tel.: (44) 1252 510300
(44) 171 890 5999 (after hours)
E-mail: enquiries@aaib.gov.uk
Fax: (44) 1252 376999
AFTN: EGGCYLYX
Telex: 858119 ACCINV G
Web site: <http://www.dft.gov.uk>

UNITED REPUBLIC OF TANZANIA

The Chief Inspector of Accidents
Ministry of Communications and Transport
Accident Investigation Branch
P.O. Box 2819
Dar es Salaam
United Republic of Tanzania
Tel.: (255) 22 2115079
(255) 22 2115080
E-mail: tcaa@tcaa.go.tz
Fax: (255) 22 2118905
AFTN: HTDQYAYA
Telex: 41120 DIRECTAIR
Web site: <http://www.aviationauthority.org>

UNITED STATES

National Transportation Safety Board
490 L'Enfant Plaza East, SW
Washington, DC 20594
United States

Tel.: (1) 202-314-6290 (24 hours)
E-mail: communicationscenter@ntsb.gov
Fax: (1) 202-314-6293
AFTN: KRWAYAYL
Cable: TRANSAFETY Washington, DC
Web site: <http://www.nts.gov>

URUGUAY

Sr. Director Nacional de Aviación Civil e
Infraestructura
Aeronáutica
Mercedes 1256
C.P. 11100
Montevideo
Uruguay
Tel.: (598) 2 903 2014
E-mail: dinacia@adinet.com.uy
Fax: (598) 2 902 1258
(598) 2 903 2014
AFTN: SUMUCAR UY 2228
Telex: DINACIA UY23412
Cable: AEROCIVIL — MONTEVIDEO

UZBEKISTAN

State Inspection of the Republic of Uzbekistan for
Flight
Safety Supervision
ul. Nujusskaya 73B
Tashkent GSP-700015
Uzbekistan
Tel.: (7) 3712 136 73 75
Fax: (7) 3712 136 01 83 / 133 24 29
SITA: TASDDHY, TASCAYH
AFTN: UTTTTYAYX
Telex: 116169 POLET

VANUATU

Director of Civil Aviation
Pacific Building
Private Mail Bag 068
Port-Vila
Vanuatu
Tel.: (678) 22819
Fax: (678) 23783
SITA: VLICBYA
AFTN: NVVVYAYX
Telex: 1040 VANGOV

VENEZUELA

Oficina de Inspectoría Aeronáutica
Parque Central, Torre Este, Piso 34
Apartado de Correos 17587
Caracas
Venezuela
Tel.: (58) 2 509-2403 / 2457 / 2404 / 2436
Fax: (58) 2 509-2425
AFTN: SVCCYAYX

Telex: 24626 MTCAC VC
Cable: DIGETRAERO-CARACAS

VIET NAM

Director General
Civil Aviation Administration
Gia Lam Airport
Hanoi
Viet Nam
Tel.: (84) 4 827 3384
Fax: (84) 4 827 1913
SITA: HANCFVN
AFTN: VVVVYAYX
Telex: 412242 BGTVT VT

YEMEN

Civil Aviation and Meteorology Authority
Civil Aviation Sector
P.O. Box 7251
Sana'a
Yemen
Tel.: (967) 1 421198 / 413832
E-mail: CIVILAVIATION@Y.NET.YE
Fax: (967) 1 421198
AFTN: OYSNYAYX
Cable: CIVILAIR

ZAMBIA

The Director
Department of Civil Aviation
P.O. Box 50137
Ridgeway
Lusaka
Zambia
Tel.: (260) 1 253 149
E-mail: dca@zamnet.zm
Fax: (260) 1 251 841
AFTN: FLHQYFDYQX
Telex: 42280 ZA
Cable: AVIATION LUSAKA

ZIMBABWE

Civil Aviation Authority
Karigamombe Centre, 16th Floor
Samora Machael Ave.
Private Bag 7716
Causeway Harare
Zimbabwe
Tel.: (263) 4 756 418 / 9
(263) 4 765 751
E-mail: gtm@africaonline.co.sz
Fax: (263) 4 756 748
SITA: HREXTYF
AFTN: FVHAYZYX
Telex: 4738 ZW

1. Dependent territory
2. Non-Contracting State

PERSONAL AND CONFIDENTIAL

Dated the -----

From:

Inspector of Accidents,
Civil Aviation Department,
----- .

To,

(Blameworthy person)

Sub. Accident to aircraft, on at

Dear Sir,

The investigation conducted by me into the above accident is now nearing completion.

In accordance with the requirements of Rule 71(3) of Aircraft Rules 1937, I hereby give notice that some degree of responsibility for the accident may be attributed to you since it appears that

(State the specific charge, based on a finding and/or opinion as to the cause of the accident, for which the person is likely to be blamed.)

If you wish to attend this office for an interview to see the evidence, and if need be, to make a statement etc, an appointment shall be made on hearing from you. If you do not wish to avail yourself of this opportunity, you may please notify me accordingly.

If no reply is received from you within 10 days of the receipt of this notice, it will be presumed that you do not intend to avail yourself of this opportunity.

Yours faithfully,

Inspector of Accidents
Investigating into the accident to ,
Aircraft VT- at on -----

APPENDIX G

GUIDANCE MATERIAL ON COMPLETING EACH SECTION OF THE FINAL REPORT

1. Factual Information

1.1 History of the flight:

A brief narrative giving the following information:

Flight No., type of operation, last point of departure, time of departure (GMT), point of intended landing.

Flight preparation, description of the flight and events leading to the accident, including reconstruction of the significant portion of the flight path, if appropriate.

Location (latitude, longitude, elevation), time of the accident (GMT), whether day or night.

1.2 Injuries to persons:

Completion of the following (in numbers)

| Injuries | Crew | Passengers | Others |
|------------|------|------------|--------|
| Fatal | | | |
| Serious | | | |
| Minor/none | | | |

Note: Fatal injuries include all deaths determined to be a direct result of injuries sustained in the accident.

1.3 Damage to aircraft:

Brief statement of the damage sustained by aircraft in the accident (destroyed, substantially damaged, slightly damaged, no damage).

1.4 Other damage:

Brief description of damage sustained by objects other than the aircraft.

1.5 Personnel information:

- a) Pertinent information concerning each of the flight crewmembers including: age, validity of licenses, ratings, mandatory checks, flying experience (total and on type) and relevant information on duty time.
- b) Brief statement of qualification and experience of other crewmembers.
- c) Pertinent information regarding other personnel such as air traffic services, maintenance etc., when relevant.

1.6 Aircraft information :

- a) Brief statement on airworthiness and maintenance of the aircraft (indication of deficiencies known prior to and during the flight to be included, if having any bearing on the accident).
- b) Brief statement on performance, if relevant, and whether the weight and center of gravity were within the prescribed limits during the phase of operation related to the accident. (If not and if of any bearing on the accident give details).
- c) Type of fuel used.

1.7 Meteorological information:

- a) Brief statement on the meteorological conditions appropriate to the circumstances including both forecast and actual conditions, and the availability of meteorological information to the crew.

- b) Natural light conditions at the time of the accident (sunlight, moonlight, twilight, etc.)

1.8 Aids of navigation:

Pertinent information on navigational aids available, including landing aids such as PAR, ILS, Visual Ground Aids etc. and their effectiveness at the time.

1.9 Communication:

Pertinent information on aero mobile and aeronautical fixed service communications and their effectiveness.

1.10 Aerodrome information:

Pertinent information associated with the aerodrome, its facilities and condition, or with the take off or landing area if other than an aerodrome.

1.11 Flight recorders:

Location of the flight recorder installations in the aircraft, their condition on recovery and pertinent data available there from.

1.12 Wreckage and impact information:

General information on the site of the accident and the distribution pattern of the wreckage; detected material failure or component malfunctions. Details concerning the location and state of the different pieces of the wreckage are not normally required unless it is necessary to indicate a break up of the aircraft prior to impact. Diagrams, charts and photographs may be included in this section or attached in 5 – Appendices of the Summary.

1.13 Medical and pathological information:

Brief description of the results of the investigation undertaken and pertinent data available there from. (Note: Medical information

related to flight crew licenses should be included in 1.5 – Personnel information.

1.14 Fire:

If fire occurred, information on the nature of the occurrence, and of the fire fighting equipment used and its effectiveness.

1.15 Survival aspects:

Brief description of search, evacuation and rescue, location of crew and passengers in relation to injuries sustained, failure of structures such as seats and seat belt attachments.

1.16 Tests and research:

Brief statements regarding the results of tests and research.

1.17 Additional information:

Relevant information not already included in 1.1 to 1.16 above.

1.18 New investigation techniques:

When new investigation techniques have been used during the investigation, briefly indicate the reason for using the new techniques and refer here to the main features as well as describing the results under the appropriate sub-heading 1.1 to 1.17.

2. Analysis

Analysis as appropriate, only the information documented in 1.— factual information and which is relevant to the determination of conclusions and cause (s).

3. Conclusions

Reproduce in its entirety the text of the conclusions and Cause(s) of the final report on the investigation, or summarize.

4. Safety Recommendations

As appropriate, briefly state any recommendations made for the purpose of accident prevention and any resultant corrective action.

5. Appendices

Include, as appropriate any other pertinent information considered necessary for the understanding of the report.

APPENDIX H

PRELIMINARY REPORT ON ACCIDENT TO (Type)
.....(REGISTRATION AT/ON/NEAR(PLACE) ON
.....(DATE)

1. Aircraft Type
Model
Nationality
Registration
2. Owner
3. Operator or hirer
4. Date of accident
5. Time (UTC)
6. Last point of departure
7. Point of intended landing
8. Geographical location of site of accident (LAT./LONG)
9. Type of Operation
10. Phase of Operation
11. Type of Accident
12. Injuries to persons:

| Injuries | Crew | Passengers | Others |
|------------|------|------------|--------|
| <hr/> | | | |
| Fatal | | | |
| Serious | | | |
| Minor/None | | | |
13. Damage to aircraft
14. Brief Description of the accident:
15. Progress of investigation and significant facts established during the investigation, particularly any lack of adequate piloting proficiency or any unwarranted disregard of Safety requirements by the pilot.
16. Precautionary actions taken or under consideration

APPENDIX I

FORMAT OF THE FINAL REPORT

Title. The Final Report begins with a title comprising: name of the operator; manufacturer, model, nationality and registration marks of the aircraft; place and date of the accident or incident.

Synopsis. Following the title is a synopsis describing briefly all relevant information regarding: notification of accident to national and foreign authorities; identification of the accident investigation authority and accredited representation; organization of the investigation; authority releasing the report and date of publication; and concluding with a brief résumé of the circumstances leading to the accident.

Body. The body of the Final Report comprises the following main headings:

1. Factual information
2. Analysis
3. Conclusions
4. Safety recommendations

each heading consisting of a number of sub-headings as outlined in the following.

Appendices: Include as appropriate.

Note:

In preparing a Final Report, using this format, ensure that:

a) All information relevant to an understanding of the factual information, analysis and conclusions is

included under each appropriate heading;

b) where information in respect of any of the items in Factual information is not available, or is irrelevant to the circumstances leading to the accident, a note to this effect is included under the appropriate sub-headings.

1. FACTUAL INFORMATION

1.1 *History of the flight.*

A brief narrative giving the following information:

- Flight number, type of operation, last point of departure, time of departure (local time or UTC), point of intended landing.
- Flight preparation, description of the flight and events leading to the accident, including reconstruction of the significant portion of the flight path, if appropriate.
- Location (latitude, longitude, elevation), time of the accident (local time or UTC), whether day or night.

1.2 *Injuries to persons.*

Completion of the following (in numbers):

| <i>Injuries</i> | <i>Crew</i> | <i>Passengers</i> | <i>Others</i> |
|-----------------|-------------|-------------------|---------------|
| Fatal | | | |
| Serious | | | |
| Minor/None | | | |

Note. — Fatal injuries include all deaths determined to be a direct result of injuries sustained in the accident. Serious injury is defined in Chapter 1 of the Annex 13.

1.3 Damage to aircraft.

Brief statement of the damage sustained by aircraft in the accident (destroyed, substantially damaged, slightly damaged, no damage).

1.4 Other damage.

Brief description of damage sustained by objects other than the aircraft.

1.5 Personnel information:

a) Pertinent information concerning each of the flight crew members including:

age, validity of licences, ratings, mandatory checks, flying experience (total and on type) and relevant information on duty time.

b) Brief statement of qualifications and experience of other crew members.

c) Pertinent information regarding other personnel, such as air traffic services, maintenance, etc., when relevant.

1.6 Aircraft information:

a) Brief statement on airworthiness and maintenance of the aircraft (indication of deficiencies known prior to and during the flight to be included, if having any bearing on the accident).

b) Brief statement on performance, if relevant, and whether the mass and

centre of gravity were within the prescribed limits during the phase of operation related to the accident. (If not and if of any bearing on the accident give details.)

c) Type of fuel used.

1.7 Meteorological information:

a) Brief statement on the meteorological conditions appropriate to the circumstances including both forecast and actual conditions, and the availability of meteorological information to the crew.

b) Natural light conditions at the time of the accident (sunlight, moonlight, twilight, etc.)

1.8 Aids to navigation.

Pertinent information on navigation aids available, including landing aids such as ILS, MLS, NDB, PAR, VOR, visual ground aids, etc., and their effectiveness at the time.

1.9 Communications.

Pertinent information on aeronautical mobile and fixed service communications and their effectiveness.

1.10 Aerodrome information.

Pertinent information associated with the aerodrome, its facilities and condition, or with the take-off or landing area if other than an aerodrome.

1.11 Flight recorders.

Location of the flight recorder installations in the aircraft, their

condition on recovery and pertinent data available there from.

1.12 *Wreckage and impact information.*

General information on the site of the accident and the distribution pattern of the wreckage; detected material failures or component malfunctions. Details concerning the location and state of the different pieces of the wreckage are not normally required unless it is necessary to indicate a break-up of the aircraft prior to impact. Diagrams, charts and photographs may be included in this section or attached in the Appendices.

1.13 *Medical and pathological Information.*

Brief description of the results of the investigation undertaken and pertinent data available there from.

Note. — *Medical information related to flight crew licenses should be included in 1.5 — Personnel information.*

1.14 *Fire.*

If fire occurred, information on the nature of the occurrence, and of the fire fighting equipment used and its effectiveness.

1.15 *Survival aspects.*

Brief description of search, evacuation and rescue, location of crew and passengers in relation to injuries sustained, failure of structures such as seats and seatbelt attachments.

1.16 *Tests and research.*

Brief statements regarding the results of tests and research.

1.17 *Organizational and management information.*

Pertinent information concerning the organizations and their management involved in influencing the operation of the aircraft. The organizations include, for example, the operator; the air traffic services, airway, aerodrome and weather service agencies; and the regulatory authority. The information could include, but not be limited to, organizational structure and functions, resources, economic status, management policies and practices, and regulatory framework.

1.18 *Additional information.*

Relevant information not already included in 1.1 to 1.17.

1.19 *Useful or effective investigation techniques.*

When useful or effective investigation techniques have been used during the investigation, briefly indicate the reason for using these techniques and refer here to the main features as well as describing the results under the appropriate sub-headings 1.1 to 1.18.

2. ANALYSIS

Analyse, as appropriate, only the information documented in 1. — Factual information and which is relevant to the determination of conclusions and causes.

3. CONCLUSIONS

List the findings and causes established in the investigation. The list of causes should include both the immediate and the deeper systemic causes.

4. SAFETY RECOMMENDATIONS

As appropriate, briefly state any recommendations made for the purpose

of accident prevention and any resultant corrective action.

APPENDICES

Include, as appropriate, any other pertinent information considered necessary for the understanding of the report

INVESTIGATION FIELD KIT

GENERAL

- Identification papers,
- Investigator's official tag,
- High-visibility jacket,
- Relevant documentation (regulations, accident investigation manual, checklists, report forms, etc.)
- Appropriate aircraft manuals and parts catalogues
- Emergency funds

SURVEY EQUIPMENT

- Large-scale maps of the accident area
- Magnetic compass
- Global Positioning System
- Laser surveying equipment
- Clinometer
- Navigational computer,
- Protractor and dividers
- Measuring tape, at least 20 m long,
- a 30-cm-long ruler
- Reel of cord, 50 to 300 m long

MARKING EQUIPMENT

- Labels,
- tie-on tags and adhesive tags
- Flag markers and stakes Writing material,
- graph paper,
- waterproof notebooks and clipboards
- Pens, pencils,
- grease pencils,
- indelible marking crayons and
- permanent markers

TOOLS AND SAMPLING MATERIALS

- Tool kit
- Waterproof flashlight with spare batteries and bulbs
- Small magnet
- Multi-purpose knife
- Inspection mirror
- Magnifying glass (10 x)
- Assorted antistatic containers (for electronic components with non-volatile memory)
- Sterile bottles (for aircraft fuel, oil and fluid samples, as well as for pathological fluid and tissue samples)
- Siphons Plastic bags (assorted) and plastic sheets Masking tape

MISCELLANEOUS ITEMS

- First-aid kit
- Heavy gloves,
- Protective overalls and other protective equipment, such as hard hats, goggles and face masks
- Protective clothing and equipment to protect against biological hazards
- Photographic equipment for colour prints/slides
- Video camera
- Binoculars with integrated compass
- Small tape recorder,
- Spare cassettes and batteries
- Portable means of on-site communication, e.g. cellular telephone or walkie-talkie, spare batteries

Investigators should bring to the accident site those items, which they expect to use. Usually, there is no need for each investigator to bring all the items in the list. List of personal equipments against biological hazards is also enclosed.

PERSONAL PROTECTIVE EQUIPMENT AGAINST BIOLOGICAL HAZARDS

The following provides general guidelines on the personal protective equipment to be used by accident investigators at the accident site. The protective equipment may also be required when performing off-site examinations and tests on wreckage parts.

Disposable latex gloves Latex gloves should be durable even though they are to be worn under work gloves. All latex gloves should be properly disposed of prior to leaving the accident site.

Work gloves Work gloves should be as durable as practical and provide the hand, wrist and forearm with puncture and abrasion protection. Leather, nitrile and Kevlar gloves are commonly used. All three types should be disinfected or properly disposed of prior to leaving the accident site.

Face masks. Face masks should cover the nose and mouth. Masks come in disposable and reusable configurations and should be disinfected or properly disposed of prior to leaving the accident site.

Protective goggles. Protective goggles should enclose the eyes by sealing around the top, bottom and sides. Common safety glasses are not acceptable. Goggles should be fitted with one-way check valves or vents to prevent fogging and should be disinfected or properly disposed of prior to leaving the accident site.

Disposable protective suits. Protective suits should be durable and liquid-resistant and should fit properly. If possible, they should have elastic-type hoods and elastic pant cuffs. Duct tape can be used to alter the suits and to patch tears. Protective suits should be properly disposed of prior to leaving the accident site.

Disposable shoe covers and protective boots Disposable shoe covers made of polyvinyl chloride (PVC) or butyl rubber are recommended. Leather, rubber or Gortex work boots are also acceptable. Disposable shoe covers and protective boots should be disinfected or properly disposed of prior to leaving the accident site.

Disinfection chemicals Two chemical types are commonly used to disinfect personal protective equipment. Rubbing alcohol of 70 per cent strength is effective and is available in towelettes, as well as in large hand towels. The most effective disinfectant solution is a mixture of common household bleach and water, with one part bleach to ten parts of water. **Never mix alcohol and bleach.**

Biological hazard disposal bags Biological hazard disposal bags must be used for disposal of contaminated personal protective equipment. The bags are red or orange and are labelled "Biological hazard". For transport, the disposed material should be double bagged.